



Your Vodafone bill

Every 3000 sheets of paper cost us a tree. Let's conserve.
SMS ACT GOGREEN to 199 (toll free) to get your bills on email only.

Invoice No : 05IUP04056915188 | Bill Period : 28.03.20 to 27.04.20
Bill Date : 28.04.20 | Your Plan : RED-Traveler M
Description of Service : Telecommunications



Pay your bill in a Click!

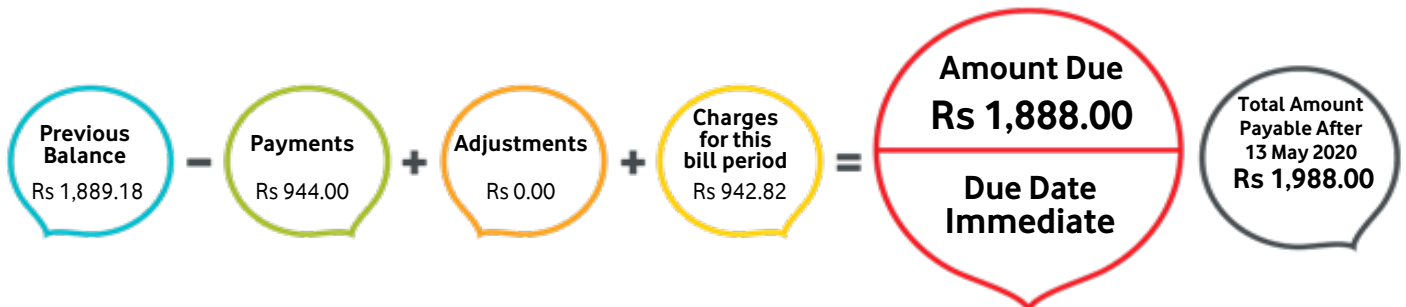
Simply scan the below QR code from any banking app which supports Bharat QR codes to pay from the respective bank or wallet.



MR. VIKAS CHAUDHARY

FLAT NO 705
BLOCK SAPPRE B VIITH FLOOR
GULMOHAR TOWER CHIRANJEEV VIHAR
GHAZIABAD NCR-201002
UTTAR PRADESH

Vodafone No : 9654027808
Alternate Contact No : Not Available
Account No : 139156604
No. of Connections : 1
Customer GST No :
Place of Supply : Uttar Pradesh
State Code : 09



Please note the new due date for your Vodafone bill is 13.05.2020. Pls pay before due date to avoid any late payment fee. Pay previous balance, if any, immediately to avoid disconnection.

Summary of Charges

Current Bill Period Rs

One Time Charges	0.00
+ Monthly Charges	699.00
Usage Charges	0.00
• Call Charges	0.00
• Conference Call Charges	0.00
• SMS Charges	0.00
• Mobile Internet Charges	0.00
• National Roaming Charges	0.00
• International Roaming Charges	0.00
• Value Added Service Charges	0.00
Discounts	0.00
+ Other Credits / Charges	100.00
Miscellaneous Charges	0.00
+ Taxable Value	799.00
+ Tax	143.82
+ Charges for this bill period	942.82

Nine Hundred Forty Two Rupees and Eighty Two Paise

Go souvenir hunting in UK
Not Wifi Hunting
Unlimited data & calls in 28 countries
₹215 per day
Get Pack
vodafone
*T&C apply

Imp: Cheque / DD should be payable to Vodafone Number 9654027808.

For making payment using Unified Payment interface, your VPA ID **VMSL9654027808@HSBC**

Many ways to pay your Vodafone Bill



Online

Visit the 'Quick Bill Pay' section on www.vodafone.in
SMS QUICKPAY to 199(toll free). OR Log on to My Vodafone App
and pay using your credit card, debit card or netbanking.



Direct Debit

Give standing instructions to automatically debit the bill amount
from your bank account or credit card. To sign up for Direct Debit, call
199, visit your nearest Vodafone Store or log on to www.vodafone.in.



Unified Payment Interface

Pay your bill using UPI payment mode from your Banks mobile
Application. Your VPA ID for bill payment is mentioned above



Vodafone Stores

Walk in to your nearest Vodafone Store and pay by cash (at kiosk),
credit card or debit card. You can also drop your cheque in the
payment drop box.

Keep your family safe and secure while using the internet, especially children & young adults. Get tips at <https://www.vodafone.in/parental-control>

To find out your Nearest Payment Centre, SMS Store=Space>Areaname to 199 (toll free)

Vodafone Idea Limited Shalimar Titanium, 9,10 and 11 Shalimar Titanium, Vibhuti Khand, Gomti Nagar, Lucknow, UP- 226010

HSN Code : 9984

Vodafone Idea GST No : 09AAACB2100P3ZT

CIN : L32100GJ1996PLC030976

Regd. Office : Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel +91 79 6671 4000 Fax +91 79 2323 2251, www.vodafone.in

(Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership

We're Happy to Help™

- Call us on **199** from your Vodafone mobile or call on **98110 98110** from any other network.
- You can also visit www.vodafone.in, email us at customercare@vodafoneidea.com or fax us on **11-26940154**
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vodafone mobile.

Note : Charges of 50p/3 mins will be applicable when you choose to speak to an agent on dialing 199 from your Vodafone mobile.



Helpful Information for You

Billing information:

- For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial ***111#**
You can also send an SMS to **199** (toll free) for the following:
- Last bill summary : SMS **MBILL**
 - Data balance : SMS **DATA BAL**
 - Bill in regional language : SMS **LBILL**



To activate ISD Calls: SMS **ACT ISD** to **199** (toll free)

For itemised bill (Charges as applicable):
Log on to www.vodafone.in or SMS **ACT IB** to **199** (toll free)

Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

To change address:

Visit your nearest store with the new address proof.
For more information call **199**

Reporting loss of SIM:

Call Vodafone Care immediately at **199** or **98110 98110** and inform us. The connection will be barred immediately.

Write to Us at

Vodafone Idea Limited(CIN:L32100GJ1996PLC030976, PAN:AAACB2100P), A-19, Mathura Road, Mohan Cooperative Industrial Estate, New Delhi, Delhi 110076



Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

Name: **Ms.Pooja Mehra**
Designation: Head - Customer Service
Phone: **+91 11 71032211** | Fax: **+91 11 26940154**
Email: appellate.delhi@vodafoneidea.com

Contact them with the docket number, from Monday to Friday, between 10.00 AM to 6.00 PM at the above address

Avoidable Charges

Late payment charges

Outstanding Amount	Late Payment Charges
Rs 50 – 499	Rs 50
More than Rs 499	Rs 100



Bounced cheque charges

If your cheque returns unpaid by your bank, below charges will apply. Cheque bounce may also result in withdrawal of services

Amount	Cheque Bounce Charges
Up to Rs 1000	Rs 100
More than Rs 1000	Rs 200

About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit www.vodafone.in
- It is advisable to change the tariff plan at the end of the bill cycle



Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, visit live.vodafone.in or call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

Manage Your Vodafone Account Online

- Register for 'My Vodafone' by visiting www.vodafone.in/myvodafone
- Download MyVodafone App on your smartphone. SMS **MYVF** to **199** (toll free)

Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.

However, Vodafone at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit.



International Roaming

- International rates for Data usage vary from Rs 5.50/10 KB to Rs 10/10 KB, depending upon the country of visit. Please visit www.vodafone.in for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs 15/SMS (1 SMS = 160 characters)

To activate International Roaming before you fly overseas, SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vodafone, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming



Complaints and Requests

To check the status of your complaints and requests for the last 3 months, log onto My Vodafone. Select "Complaints and Requests" under the "My Account - Support" section.

To avoid unwanted telemarketing calls, register your Vodafone number in NDNC Registry - call **1909** (toll free) or SMS **START 0** to **1909** (toll free). All contents of this bill will be deemed correct by you if you don't inform us of any discrepancy within the due date.



Rounding Rule

Call duration is rounded upwards for fractions of a second.
Data usage is rounded upwards to the nearest multiple of 10 Kilobytes. **SMS** beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).



Tips for You!

Free Data usage on your connection is also applicable on usage carried out on any Vodafone network within India.



Your Usage Details

MR. VIKAS CHAUDHARY

Bill Period 28.03.20 to 27.04.20	Vodafone No 9654027808	Pulse Rate VF 2 VF 60 Seconds and VF 2 Others 60 Seconds	Dynamic Credit Limit Rs 9000 (for details refer page 2)
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Your Postpaid Plan					
RED-Traveler M	Call Rates (@ Home Circle)	Local Rs/Min:Sec	STD Rs/Min:Sec	SMS Rates	Rs/SMS
With this plan, you get: ✓ Free Talktime : Unlimited Mins (Home & Roam Local+STD) ✓ Free SMS : 100 SMS (Local+STD) ✓ Free Internet Quota : 50 GB	Incoming	Free	Free	Outgoing	
	Outgoing			Local	0.25
	To Vodafone Mobile	0	0	STD	0.25
	To Other Mobile	0	0	International	5
	To Landline	0	0	Mobile Internet Rates	Rs/10KB
	Video Calls	3		Browsing without pack (2G/3G)	0.0048/0.0048

Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features like Family & Friends, CUG, etc For further details on international call rates, visit www.vodafone.in

Your Security Deposit with us	Rs 250.00	Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit.
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Last 6 Months Bill History						Last 3 Payments		
Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	27-Jan-20	25-Feb-20	01-Apr-20
Rs 942.82	Rs 942.82	Rs 955.80	Rs 942.82	Rs 942.82	Rs 946.36	Rs 954.00	Rs 942.47	Rs 944.00

Note : Payment details under Last 3 Payments section doesn't include any payments towards the deposit

Monthly Charges	Rental Period	Units	Charge per Unit	Charges Rs	Discounts Rs	Net Charges Rs
Plan Rental - RED-Traveler M	28.03.20 to 27.04.20			699.00	0.00	699.00
Total				699.00	0.00	699.00

Call Charges	Usage Min:Sec	Free Usage Min:Sec	Charged Usage Min:Sec	Charges Rs
Local	678:00	0:00	678:00	0.00
STD	202:00	0:00	202:00	0.00
Total	880:00	0:00	880:00	0.00

Conference Call Charges	Usage Min:Sec	Free Usage Min:Sec	Charged Usage Min:Sec	Charges Rs
Local	56:00	0:00	56:00	0.00
STD	35:00	0:00	35:00	0.00
Total	91:00	0:00	91:00	0.00

SMS Charges	Usage SMS	Free Usage SMS	Charged Usage SMS	Charges Rs
SMS National	1	1	0	0.00
Total	1	1	0	0.00

Mobile Internet Charges	Usage KB	Usage MB	Free Usage MB	Charged Usage MB	Charges Rs
Internet Usage	37693300	36809.86	36779.63	30.23	0.00
Data Conversion: 1 MB = 1,024 KB 1 GB = 1,024 MB					
Total	37693300	36809.86	36779.63	30.23	0.00

Your Usage Details

MR. VIKAS CHAUDHARY

Bill Period 28.03.20 to 27.04.20	Vodafone No 9654027808	Pulse Rate VF 2 VF 60 Seconds and VF 2 Others 60 Seconds	Dynamic Credit Limit Rs 9000 (for details refer page 2)
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Value Added Services (VAS)

1. Usage	Usage Min:Sec/SMS/Unit	Charges Rs	Discounts Rs	Net Charges Rs
Calls - Special Numbers	2:00	0.00	0.00	0.00
Usage Total		0.00	0.00	0.00
Total		0.00	0.00	0.00

Other credits / Charges

Late payment charge	Rs 100.00
Late Payment Charge for the Bill dated 28-MAR-2020, for which payment done after the due date of 12-APR-2020	
Total	100.00

Tax	Rs
State GST @ 9.00%	71.91
Central GST @ 9.00%	71.91
Total	143.82

No Tax is payable on Reverse Charge

Itemised Calls

MR. VIKAS CHAUDHARY

Bill Period 28.03.20 to 27.04.20	Vodafone No 9654027808	Pulse Rate VF 2 VF 60 Seconds and VF 2 Others 60 Seconds
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Outgoing calls

STD

Date - Time	Number	Duration Min:Sec	Charges Rs
29/03/20-12:34:33	919759555594	10:00	0
30/03/20-12:33:01	919849011401	1:00	0
31/03/20-11:10:36	919829010199	6:00	0
31/03/20-11:16:23	919829010199	10:00	0
31/03/20-11:44:34	919958692255	1:00	0
01/04/20-12:12:23	919958692255	9:00	0
01/04/20-12:21:42	919958692255	4:00	0
03/04/20-10:43:28	918963004490	12:00	0
06/04/20-13:31:30	919923204419	1:00	0
06/04/20-15:50:30	919923204419	2:00	0
06/04/20-16:05:17	9607993062	1:00	0
06/04/20-16:05:39	9607993062	2:00	0
08/04/20-10:45:03	919673991488	3:00	0
08/04/20-11:00:43	919673991488	2:00	0
08/04/20-11:24:46	9607993062	3:00	0
09/04/20-08:02:48	919849011401	1:00	0
14/04/20-08:14:40	9650041218	1:00	0
15/04/20-19:51:02	919673991488	5:00	0
16/04/20-10:34:43	919673991488	2:00	0
16/04/20-13:15:40	919828320222	1:00	0
16/04/20-13:16:55	919828320222	1:00	0
16/04/20-13:40:44	919650041218	1:00	0
16/04/20-20:22:39	919650041218	1:00	0
17/04/20-08:45:29	919650041218	1:00	0
17/04/20-09:00:38	919650041218	1:00	0
17/04/20-09:01:02	919650041218	1:00	0
17/04/20-18:01:31	918963004490	16:00	0
17/04/20-19:31:33	919997168999	5:00	0
18/04/20-17:10:38	9880435658	18:00	0
20/04/20-11:53:30	919849011401	2:00	0
20/04/20-12:32:43	919849011401	1:00	0
20/04/20-19:28:29	919849011401	1:00	0
20/04/20-19:46:30	919719404468	8:00	0
21/04/20-19:39:47	919837180222	7:00	0
22/04/20-11:06:59	919849011401	6:00	0
23/04/20-13:30:40	919849011401	1:00	0
23/04/20-19:41:25	919759177771	12:00	0
24/04/20-11:26:20	919849011401	1:00	0
24/04/20-12:36:25	919828320222	1:00	0
24/04/20-21:15:55	919849011401	7:00	0
25/04/20-12:22:20	919673121387	3:00	0
25/04/20-12:32:27	919673121387	1:00	0
25/04/20-12:40:43	919673121387	29:00	0
Total	43 Calls	202:00	0.00