

Hyderabad Bangalore Saturday, March 7, 2020

PNR no: TS200307003043703246VOBD/795697/GOTOUR - 006
(SECBAD)

Go Tour Travels And Holidays	21:20	21:35	1
A/C Sleeper (2+1)	Reporting time	Departure time	Number of Passengers
Boarding point details	Madinaguda Location	Near South India Shopping Mall, Towards B H E L (No Dinner Break) Location https://zip.pr/In/Goto0318 Landmark	Near South India Shopping Mall, Towards B H E L (No Dinner Break) Location - https://zip.pr/IN/GOTO0318 Address
Dropping point details	07:35 Dropping point time	08-Mar-2020 Dropping point Date	Go Tour Travels And Holidays, Beside Andhra Bank, Multiplex Service Road (No Dinner Break) Location : http://zip.pr/IN/GOTO9999 Address

Passenger Details (Age, Gender)

PRABHAT (36, MALE)

Seat Number

A1

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :
Rs.**1363.95**

(Rs. 64.95

inclusive of

GST and

service charge,

if any)

Terms and Conditions

- redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
redBus responsibilities include:
 - Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
 - Providing refund and support in the event of cancellation
 - Providing customer support and information in case of
- Passengers are required to furnish the following at the time of boarding the bus:
 - A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
 - A valid identity proof
 Failing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be

any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
 - (2) The bus operator's employees being rude.
 - (3) The bus operator's bus seats etc not being up to the customer's expectation.
 - (4) The bus operator canceling the trip due to unavoidable reasons.
 - (5) The baggage of the customer getting lost / stolen / damaged.
 - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

- 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
- 7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- 8. Please note the following regarding the luggage policy for your journey:
 - (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
 - (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
 - (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- 9. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 08:55 AM on 7th Mar	Rs. 1299.0
Between 08:55 PM on 6th Mar- 08:55 AM on 7th Mar	Rs. 974.25
Till 08:55 PM on 6th Mar	Rs. 194.85

10. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related
04040201100
9483071100

For time related
04040201100
9483071100

Go Tour Travels and Holidays Customer Care:
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For cancellation and refunds related
Click on this [link](#) for hassle free online cancellation

For all queries
Call +919945600000 or write to us [here](#)
