

# West Bengal Tourism Development Corporation A Government of West Bengal Undertaking



Mallik Tourist Lodge  
PO & PIN: ANAND PURA-700101  
KOLKATA

## Reservation Slip

Kindly Note down the FNR NO for future reference

**PNR NO: 2PAXNMLD2004761**

**Customer Name:** ANIRBAN JYOTI GHOSH

**Room Category:** A C S standard Double Bedded Room

**Booking From:** Public

**Id Proof:** Driving License

**Booking Mode:** Online Payment

**Id Number:** WB7320040269104

**Check-In & Date Time:** Oct 09, 2020, 12:00 NOON

**Check-Out & Date Time:** Oct 10, 2020, 11:00 AM

**Date of Booking:** Oct 08, 2020 05:14PM

**Tariff:** 1800.00

**Total Amount:** 1800.00

Date	Room	Total Person	Room No	Date	Room No	Total Person
Oct 09, 2020	1	1	103			

**Terms & conditions:**

1. ID proof / for all tourist is mandatory (child below 12 years exempted)
2. No Discounts applicable for Mallik Tourist Lodge
3. The senior citizen or the senior patient has to be present during check-in
4. The senior citizen/senior discount is only applicable after producing original document during check-in else full amount is to be paid on spot
5. Tickets once P/proof assigned cannot be cancelled.
6. The Hotel / lodge are not refundable and are valid only if one of the ID used noted above is presented during the check-in. The customers should carry with him Print out of the Electronic Reservation Slip.
7. One child below 8 years of age may stay with parents without additional room tariff.
8. Reservation may be cancelled by the user through the portal/portal (only for online payments made by citizen). The Amount of Refund will be returned to the debit/credit card/bank account after deducting the cancellation charges.
9. Reservation may be cancelled to secure administrative commitment. No cancellation charges will be deducted in such case.
10. WBTDCC will not be liable against non-availability of accommodation / services caused by irremediable technical faults or natural inconvenience.

**Privacy Policy:**

1. WBTDCC respects your privacy and recognizes the need to protect the personally identifiable information (any information by which you can be identified, such as name, address, and telephone number) you share with us. We would like to assure you that we follow appropriate standards when it comes to protecting your privacy on our web sites.
2. In general, you can visit WBTDCC website without telling us who you are or revealing any personal information about yourself. We track the Internet address of the Web site from which people visit us and study the data for trends and statistics, but the individual user remains anonymous to us.
3. WBTDCC will not disclose any information (derived from the registration form or booking form) to third parties, or use of any online service (including name or real addresses) without the consent of the user or customer or (except as required by any legal process). WBTDCC will allow suppliers to access the information for purposes of enabling you to register and providing you with benefits you are entitled to.
4. If any change to our privacy policy in the future, it will be posted on WBTDCC portal with the new effective date. You should access our privacy policy regularly to ensure you understand our current policies.

**Cancellation Rules :**

**Percentage of deductions on advance :**

1. Till 30 days before : 10% of the room cost will be deducted.
2. Till 15 days before : 20% of the room cost will be deducted.

Maintenance & Trolley charges would not be included for cancellation/cancellation charges.

For part cancellation, room & refund rates will be charged as per rules.

Refund also available only upon production of the original reservation ticket. For Mallik Tourist Lodge no refund is also available.