

# Hemant Kumar

**Subject:** FW: Booking Confirmation on IRCTC, Train: 02012, 07-Jan-2021, CC, UMB - NDLS

----- Forwarded message -----

From: **Amarjeet Singh Chawla** <[amarjit.chawla01@gmail.com](mailto:amarjit.chawla01@gmail.com)>

Date: Thu, Jan 7, 2021, 9:55 AM

Subject: Fwd: Booking Confirmation on IRCTC, Train: 02012, 07-Jan-2021, CC, UMB - NDLS

To: <[Hemant.Kumar@aristonthermo.com](mailto:Hemant.Kumar@aristonthermo.com)>

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at [care@irctc.co.in](mailto:care@irctc.co.in)

## Ticket Confirmation

Dear **AMARJEET SINGH**(User Id: **bdecker**),

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

<b>PNR No. :</b>	2761859894	<b>Train No. / Name :</b>	02012 / KLK SHTBDI SPL	<b>Quota :</b>	GENERAL
<b>Transaction ID :</b>	100002515591685	<b>Date &amp; Time of Booking :</b>	07-Jan-2021 09:47:56 HRS	<b>Class :</b>	CHAIR CAR
<b>From :</b>	AMBALA CANT JN (UMB)	<b>Date of Journey :</b>	07-Jan-2021	<b>To :</b>	NEW DELHI (NDLS)
<b>Boarding At :</b>	UMB	<b>Date Of Boarding :</b>	07-Jan-2021	<b>Scheduled Departure* :</b>	N.A.
<b>Reservation Up to :</b>	NEW DELHI ( NDLS)	<b>Scheduled Arrival :</b>	N.A.	<b>Adult: 1</b>	<b>Child: 0</b>
<b>Passenger Mobile No :</b>	9569364616	<b>Distance :</b>	199KM	<b>Insurance (No. of Psng) :</b>	1

## Passenger Details

Sl. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	HEMANT KUMAR	32	Male	CNF	C1	30

## Fare Details (Inclusive of GST)

Ticket Fare	Convenience Fee	Travel Insurance Premium	Total Fare
Rs. 515.00	Rs. 35.40	Rs. 0.49	Rs. 550.89 *

\* Payment Gateway charges as applicable.

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## Must Read

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page . You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both theSMS(or VRM)& original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#)
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

## How to

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- [Cancel your e-ticket/ File TDR for e-ticket](#)
  - [Change boarding point on e-ticket](#)
  - [Change in name on a reserved ticket](#)
- [Railway Refund Rules](#)

## Customer Care

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- For any further assistance, please contact us at 24\*7 Hrs.Customer Support at **0755-6610661, 0755-4090600 (Language: Hindi and English)**.. or mail us at [care@irctc.co.in](mailto:care@irctc.co.in).
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in)

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**Please don't print unless extremely necessary.**

Warm Regards,  
Customer Care  
Internet Ticketing  
IRCTC