

This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of the Railways Act, 1989.

 Place of Supply: 5(Uttarakhand)
 State Code/Name of Supplier : Delhi(DL)

 Ticket Printing Time: 31-Jan-2021 23:31:10 HRS
 IR recovers only 57% of cost of travel on an average.

Print ERS Without Advertisements [X]

5.0

68.55

68.55

IMPORTANT:

996421

As the booking is done in Special Train under COVID-19. Please check Salient features available in Alerts section on IRCTC eTicketing website or <u>Click here</u>

1371.45

1. For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.

2.Departure time and Arrival Time printed on this ERS and VRM sent through mail are liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to

1/31/2021

139.

3.There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on www.irctc.co.in under heading General Information --> Rules & Policies)

4.The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The SMS/VRM/ERS along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display SMS/VRM/ERS due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.

5.E-ticket cancellations are permitted through www.irctc.co.in by the user.

6.PNRs having fully waitlisted status will be dropped and the names of the passengers on such tickets will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.

7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund. 8 In case of Partial confirmed/RAC/Wait listed ticket. TDR should be filed online within prescribed time in case NO PASSENGER is traveling for processing of refund as per Railway refund rules

9. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules. (detail available on www.irctc.co.in under heading Important Information—Refund Cancellation Rules.

10.Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.

11.RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.

12.In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.

13.For Suvidha Train, W.e.f. 20-Jan-2018, refund rule will be applicable as per General refund rule

14. In case of Train Cancellation on its entire run, full refund will be granted automatically by the System. However, if the train is cancelled partially on its run, passengers are required to file TDR within 72hrs from schedule departure of the train from the passenger's boarding station.

15.Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.

16.Contact us on: - 24*7 Hrs Customer Support at 0755-6610661, 0755-4090600 or Mail To: care@irctc.co.in.

17.Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)

18.FOR MEDICAL EMERGENCY/FIRST AID, CONTACT TICKET CHECKING STAFF/GUARD OR DIAL 138.(ALL India Passenger Helpline No. 138)

19.PNR and train arrival/departure enquiry no. 139

20. To report unsavoury situation during journey, Please dial railway security helpline no. 182

21.National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404

22.All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.

23.Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes.Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com E-Ticket Agent Locator

24.General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

25.Booking of Special Train tickets through Agents (both IRCTC and Railway Agents) shall not be permitted. Users should not purchase tickets from agents.

Download the UTS APP for Unreserved Ticket booking.

Dear Passengers Know Your Entitlement

Indicative Standard Menu Mail Express :- (Catering charges are not included in ticket fare)	
Tea (With tea bag)/Coffee (150ml)	Rs. 10/-
Rail Neer/Packaged drinking water (Chilled)	
(a). 1 litre bottle/1000ml	Rs. 15/-
(b). 500ml. Bottle	Rs. 10/-
Janta meal or Economy meal or Janta Khana	Rs. 20/-
Standard Breakfast	
Veg. Breakfast - Bread Butter and Cutlet -02 Veg. Cutlet (100 gm) + 02 Bread slice+10gms Butter chiplet + Tomato sauce	Rs. 40/-
Veg. Breakfast - Idli and Vada -04 no Idli (200 gm) + 04 no Urad Vada (120gm) + 50gms Chutney	Rs. 40/-
Non-Veg. Breakfast - Omelette of 02 Eggs + 02 Bread slice + 10gms Butter chiplet + Tomato sauce	Rs. 50/-
Standard Casserole meals - Lunch/Dinner	
Vegetarian - Rice (150 gm) + Parantha (02 nos.)/ Chapati (04nos.) + Dal/Sambhar(150gms) + Mix Veg.(100gms) + Pickle Sachet + 250 ml PDW glass	Rs. 80/-
Non. Vegetarian - Rice (150 gm) + Parantha (nos.)/Chapati (04nos.) + Dal/Sambhar(150gms) + Egg curry (02 nos of eggs) + Pickle Sachet +250 ml PDW glass	Rs. 90/-
Non. Vegetarian - Rice (150 gm) + Parantha (nos.)/Chapati (04nos.) + Dal/Sambhar(150gms) + Chicken Curry + Pickle Sachet +250 ml PDW glass	Rs. 130/-
Veg. Biryani (350 gms) - Biryani of 270 gms including 70 gms vegetables packed in casserole + 80 gms branded packed curd + 12 gms pickle+tissue paper+sanitizer (1ml) + disposable bio-degradable spoon	Rs. 80/-
Egg Biryani (350 gms) - Biryani of 270 gms including 2 eggs packed in casserole+80 gms branded packed curd+12 gms pickle+tissue paper+sanitizer (1ml)+disposable bio-degradable spoon	Rs. 90/-
Chicken Biryani (350 gms) - Biryani of 270 gms including 70 gms of boneless chicken packed in casserole+80 gms branded packed curd+12 gms pickle+tissue paper+sanitizer (1ml)+disposable bio-degradable spoon	Rs. 110/-

For catering menu information on trains like Rajdhani, Shtabdi, Duronto, Vande Bharat & other trains, please visit http://menurates.irctc.co.in/.

Information on Covid-19 Vaccination Programme

1.COVID-19 Vaccine is an injectable vaccine and is a safe vaccine.

2.COVID-19 vaccine will help to protect you, your family and communities from the Coronavirus.

3.COVID-19 vaccine provides immunity against the Coronavirus disease and reduces the risk of contracting the COVID-19 infection.

4.It is true that the COVID-19 vaccine has been developed in a short time frame, but it has undergone the protocols of various levels of trials, following due scientific processes and after due diligence.

5...Only registered beneficiaries will be vaccinate for COVID-19 vaccine. All beneficiaries have to be registered online. There will be no on-spot registrations at the vaccination site.

1/31/2021

6.Once you have registered yourself, you will receive the vaccine in the selected location near your home.
 7.All safety protocols including COVID Appropriate Behaviour (CAB) will be strictly followed in the vaccination centers and sites while providing the vaccine.
 8.While vaccines are now available for some people in the initial phase, it is critical that all of us continue to follow all the COVID Appropriate Behaviour, like use of masks, frequent handwashing with soaps and sanitizers, and maintaining physical distance of at least 6 feet (Do Gaj ki Doori).