



eTICKET

Need help with your trip?

Boarding Point Ph. No.: 0497 2760543/ 2711135/ 9447032033

Golden Travels-Customer Care: -
Write to us [here](#)

Iritty → Bangalore
Wednesday, February 3,
2021

Ticket no: TQ3368118960

PNR no: 36GTXU69

Please Note: It is mandatory to follow the travel guidelines of your source and destination state for travel. View Guidelines:
<https://bit.ly/redbus-guidelines>

Thank you for choosing redBus, Here are some of the strict measures we are taking to ensure your safety.

Safety + : Your Safety is our utmost priority

Guidelines to be followed by passengers



Mandatory Masks

Proper masks are mandatory for all passengers. Handkerchiefs /other cloth items are not permitted as masks.



Do not travel with Symptoms

Passengers are advised to refrain from travel if they show Covid-19 Symptoms. In such an event, the passenger risks de-boarding.



Carry your own Blankets

In an effort to maintain utmost hygiene, you are requested to carry your own blankets and linens as we will not be providing these.

Measures being taken by Bus operators



Staff with Masks



Sanitized Bus



Hand Sanitizers Provided



Regular Temperature Checks



Passenger Thermal Screening

Golden Travels

A/C Sleeper (2+1)

22:05

Reporting time

22:20

Departure time

1

Number of Passengers

Boarding point details

Iritty

Old Bus stand

Golden Travels Kannur

	Location	Landmark	Address
Dropping point details	05:00 Dropping point time	04-Feb-2021 Dropping point Date	Golden travels Address

Travel insurance details	ICICI Lombard Travel Insurance Policy Rs.15.0/- Insurance provider
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Passenger Details (Age, Gender)	Seat Number
Prajeesh Mavila (33, MALE)	H1

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare : Rs. 1614.0

(Rs. 0 inclusive of GST and service charge, if any)



Journey Details

Liquor Policy

Carrying or consuming liquor inside the bus is prohibited. Bus operator reserves the right to deboard drunk passengers.

Pick up time policy

Bus operator is not obligated to wait beyond the scheduled departure time of the bus. No refund request will be entertained for late arriving passengers.

Terms and Conditions

redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

Passengers are required to furnish the following at the time of boarding the bus:

- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
 - (2) A valid identity proof
- Failing to do so, they may not be allowed to board the bus.

Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in

Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.

Please note the following regarding the luggage policy for your journey:

- (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
- (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
- (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.

Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.