



Mohamad Shareef <smarthaja@gmail.com>

redBus Ticket - TQ4F91615106

1 message

redBus <ticketmaster@redbus.in>
To: smarthaja@gmail.com

Tue, Mar 16, 2021 at 8:49 AM



eTICKET

Need help with your trip?

Boarding Point Ph. No.: 9843835997 04224348320**Universal Travels-Customer Care:**Write to us [here](#)

Please show the QR code at the time of boarding for contactless check-in

Coimbatore → Thiruvapur

Friday, March 19, 2021

Ticket no: TQ4F91615106

PNR no: TS210316084851633394VABX/
UNI99357/cbe to kkl 39

Please Note: It is mandatory to follow the travel guidelines of your source and destination state of travel. View Guidelines: <https://bit.ly/redbus-guidelines>

Universal Travels	21:30	21:45	1
NON A/C Seater / Sleeper (2+1)	Reporting time	Departure time	Number of Passengers
Boarding point details	Omni Busstand Cbe	Omni Busstand Cbe	Omni Busstand Cbe
	Location	Landmark	Address
Dropping point details	04:30	20-Mar-2021	Near Bus Stand
	Dropping point time	Dropping point Date	Address
Passenger Details (Age, Gender)	Seat Number		
Mohamad Shareef (34, MALE)	6		

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare : Rs. 790.0
(Rs. 0 inclusive of GST and service charge, if any)

Note: Your booking is covered under **FlexiTicket**. You can change your travel date for free upto 8 hours before departure. You also get a minimum 50% refund if you cancel your ticket at least 12 hours before departure.

Journey Details**Child passenger policy**

- Children above the age of 5 will need a ticket

Luggage policy

- 2 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable
- Excess baggage over 10 kgs per passenger will be chargeable

Pets Policy

- Pets are not allowed

Liquor Policy

- Carrying or consuming liquor inside the bus is prohibited. Bus operator reserves the right to deboard drunk passengers.

Pick up time policy

- Bus operator is not obligated to wait beyond the scheduled departure time of the bus. No refund request will be entertained for late arriving passengers.

Terms and Conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

3. Passengers are required to furnish the following at the time of boarding the bus:

- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
- (2) A valid identity proof

Failing to do so, they may not be allowed to board the bus.

4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in

7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.

8. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
Between 05:45 PM on 19th Mar - 09:45 PM on 19th Mar	Rs. 790.0
Between 09:45 AM on 19th Mar - 05:45 PM on 19th Mar	Rs. 395.0
Between 09:45 PM on 18th Mar - 09:45 AM on 19th Mar	Rs. 79.0
Till 09:45 PM on 18th Mar	Rs. 79.0

9. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related
9843835997
04224348320

For time related
9843835997
04224348320

Universal Travels Customer Care:

For cancellation and refunds related
Click on this [link](#) for hassle free online cancellation

For all queries
Call 9945600000 or write to us [here](#)

