

IRCTC Refund mail

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>

Sat 10/9/2021 2:22 AM

To: dineshmudgil@hotmail.com <dineshmudgil@hotmail.com>

Dear Customer,

We wish to inform you that, with reference to refund against PNR Number 2127514822 /IRCTC Transaction ID 100002945501951, an amount of Rs. 255.0 has been processed as per below details:

Date of cancellation of E-Ticket/Date of failure of E-Ticket booking: 06-Oct-2021

Refund processing date: 07-Oct-2021

Refund amount: 255.0

Refund reference no: 1111633616532477

Payment Option used : Credit & Debit cards / Net Banking / Wallet / UPI (Powered by HDFC) (MOBILE_PG)

Booking reference no: 1012127718340370612

Normally the banks take time to process refund in

(I) For Net- banking/Wallets/Cash Cards transaction: 3-4 business days,

(II) For Credit Card/Debit Card transaction: 6-7 business days

You can also view status through "Ticket Refund History" under my Transaction tab in your IRCTC profile after login at www.irctc.co.in.

For any further assistance please feel free to contact us at our Customer Care No.: 0755-6610661, 0755-4090600 (Language: Hindi and English).., Customer Care email: care@irctc.co.in.

*****This is an Auto generated mail. Please do not reply.*****

With regards,
Customer Care, IRCTC
care@irctc.co.in