

## IRCTC Refund mail

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>

Sat 10/9/2021 2:22 AM

To: dineshmudgil@hotmail.com <dineshmudgil@hotmail.com>

Dear Customer,

We wish to inform you that, with reference to refund against PNR Number 2427518290 /IRCTC Transaction ID 100002945604952, an amount of Rs. 255.0 has been processed as per below details:

Date of cancellation of E-Ticket/Date of failure of E-Ticket booking: 06-Oct-2021

Refund processing date: 07-Oct-2021

Refund amount: 255.0

Refund reference no: 1111633616234187

Payment Option used : Credit & Debit cards / Net Banking / Wallet / UPI (Powered by HDFC) (MOBILE\_PG)

Booking reference no: 1012127719250562667

Normally the banks take time to process refund in

(I) For Net- banking/Wallets/Cash Cards transaction: 3-4 business days,

(II) For Credit Card/Debit Card transaction: 6-7 business days

You can also view status through "Ticket Refund History" under my Transaction tab in your IRCTC profile after login at [www.irctc.co.in](http://www.irctc.co.in).

For any further assistance please feel free to contact us at our Customer Care No.: 0755-6610661, 0755-4090600 (Language: Hindi and English).., Customer Care email: [care@irctc.co.in](mailto:care@irctc.co.in).

\*\*\*\*\*This is an Auto generated mail. Please do not reply.\*\*\*\*\*

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With regards,  
Customer Care, IRCTC  
[care@irctc.co.in](mailto:care@irctc.co.in)