



PNR Ticket ID Order ID 15407382996 126927561 22CMBM0

**BHOPAL** 3:45 PM Thu, 07 Oct 2021

**PUNE** 8:45 AM Fri, 08 Oct 2021

Bus Operator Name

Raj Ratan Tours Travels VOLVO MULTI AXLE AC SLEEPER 2 X 1 (42)

Boarding Point

Inter State Bus Terminal Inter State Bus Terminal ,8358987575,9826363695,9644481555,9644414555,9644412555

O Dropping Point

Sangamwadi Parking No.1-(S.R Travels)

→ Reporting Time 3:30 PM

Boarding Time

3:45 PM

#### **O TRAVELLER DETAILS**

Name	Gender	Seat No
Mahendra Gautam	Male	33L

## O FARE & PAYMENT DETAILS

₹ 1825 Base Fare (1 Traveller): ₹ 91.25 Operator GST: ₹ 1916.25 Total Amount Paid:

# Cancellation Policy:

- a. Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- b. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- c. Partial cancellation of tickets in the same order is not allowed.

Hours before Departure	Refund percentage
Between 12 Hrs. to 24 Hrs.	25%
Between 24 Hrs. to 48 Hrs.	50%
Between 48 Hrs. to 72 Hrs.	70%
Before 72 Hrs.	80%

## Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- b. Providing refund and support in the event of cancellation.
- c. Providing customer support and information in case of any delays / inconvenience.

## Paytm is not responsible for:

- a. The bus operators expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- d. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.