

Issue date: Sun, 24 Oct 2021

This is to Acknowledge that "Mr. Nagaraj G B" has booked a Seat(s). The following are the Booking and Journey Information.

Name:	Mr. Nagaraj G B	Pax Contact No.:	9900442396
VRL PNR :	20123725	Journey Fare.:	Rs. 867.2
Booking Reference:	FMNAB3KA7P3ET	Agent Service Charge:	0
Journey From-To:	Hubli-Gulbarga	Bus Type:	Sleeper Coach
Boarding Point:	OPP BASAVA VANA HUBBALLI	Landmark:	
Address:	Opp Basava Vana Near Old-Bus Stand Habib Building Hubli(M)+919343993274	Phone:	+919343993274
Journey Date and Time:	Sun, 24 Oct 2021 09:45 PM	Reporting Time at Pickup Point:	09:15 PM
Issue Date and Time:	Sun, 24 Oct 2021	No. of Passengers:	1
ID Card Type :		ID Card Number :	
Insurance Amount :	10.0		

Passengers Details

S No. :	Passenger name :	Age :	Gender :	Seat Numbers :
1	Nagaraj G B	33	M	L25

Terms and Conditions :

- Single seat cancellation is not allowed. The entire booking can only be cancelled.
- No cancellation is allowed for pre-pone / postpone or open ticket.
- The ticket is valid for the particular journey to which it is issued.
- The company undertakes no liability in case of cancellation of trips due to breakdown or for reasons beyond the control of the management. However proportionate refund of fare will be allowed in case no alternate arrangement is made.
- Tickets are not transferable. The management reserves the right to off - load passengers who are travelling on incorrect tickets, disturbing the co-passengers & also drunken passengers, without refund.
- The Management reserves the right to cancel, postpone, change or delay the vehicle without assigning any reason, and to change the sitting arrangements in case of emergency.
- The Management is not responsible for your luggage/baggage/belongings inside the bus/office.
- Passengers are requested to report 30 minutes in advance. The bus will not wait for passengers who are late.
- Passengers are required to produce Govt. issued ID proof compulsory While boarding the bus.
- One passenger is allowed to carry a child up to 3 years of age and baggage up to 20 kgs.
- Co-Seats of lady passenger to be confirmed to lady passenger only, no accommodation given to male passenger.
- No pets are allowed in the coach
- Contraband and explosive articles are not allowed.
- Smoking and consumption of alcohol is strictly prohibited in the coach.
- The coaches and the passengers are covered by insurance. In the event of accidents and consequential injury, loss of life and any other damages, such contingencies are covered by the insurance.
- No tips shall be paid to the operating crew.
- No video service between 11 pm to 6.00 am.
- For ticket cancellation and any other changes the customer has to visit nearest company office / agency with Copy of Govt. Issued ID Proof and telephonic request will not be entertained.
- For complaints round the clock contact Customer Care 0836 2307300 / 76769-55555 / 76769-44444 / 84313-77777 / 9341091-234/235.
- All disputes are subject to exclusive jurisdiction of the courts at HUBBALLI only.
- Any personal luggage or belongings should be taken care of by the passengers themselves or any disputed value should be within Rs.1000/-.
- Passangers should not carry articles worth more than Rs.1000/- .Any luggage or parcel worth more than Rs.1000/- at parties risk only.
- No Lady seat reservation for last row booking in seater buses.
- If coach is Cancelled by Operator or due to unavoidable circumstances (Strike), kindly collect refund from Booking counter / Branch office by providing valid ID proof of customer.

Cancellation Policy :

Hours Before Dep.	Charges	
24 Hrs. and above	25%	1.NO CANCELLATION ALLOWED 4 HRS PRIOR TO DEP OF BUS(FROM THE FIRST PICK UP POINT). 2.No pre-ponement/post-ponement allowed once the ticket is booked.
Below 24 Hrs.	50%	
		For Online Refunds, Bank Charges as applicable.

Note: For Special Vehicle / Service / Long Week-end/ Festival Time / Strike / Others, Cancellation Policy May or May Not be Applicable