


Rajkumar Shende

From: Aquatell Plus <s.aquatell@gmail.com>
Sent: 07 November 2021 11:36
To: Rajkumar Shende
Subject: Fwd: redBus Ticket - TQBF51675694

----- Forwarded message -----

From: redBus <ticketmaster@redbus.in>
Date: Tue, 19 Oct 2021, 10:08 pm
Subject: redBus Ticket - TQBF51675694
To: <s.aquatell@gmail.com>



redBus Ticket Information

Jagdalpur-Dhamtari on Thursday, October 21, 2021

Ticket Number:
TQBF51675694 | PNR No: 237094531-1329749

Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Jagdalpur to Dhamtari on Thursday, October 21, 2021


Ticket Details

Journey Date and Time

 21/10/2021, 08:30 AM

 -Free Date Change

Travels

**Mahendra Travels**
A/C Seater / Sleeper (2+2)
0771-4058415


Amount Paid

**Rs. 460.0**
(inclusive of GST
and service charge, if any)

Boarding Point

**Jagdalpur**
New bus stand
Landmark: New bus stand
07782-224126
07782-224126

Dropping Point

**Dhamtari**
Bypass (dhamtari)
DROPPING DATE & TIME:
21/10/2021, 01:55 PM

Passenger Details

**Rajkumar Shende**

Seat no

53Yrs, MALE

Your trip is insured by ICICI general insurance

You have paid ₹ 15.0 for insurance



This bus is covered under



- Change your travel date for free up to 8 hours before the departure.
- Get min 50% refund if you cancel atleast 12 hour before the departure.

Date change

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your convenience.

Date change time and charges for this operator is shown below.

Time	Charges
Date change allowed till 21 Oct 2021 02:30 AM (6 hours before departure)	FREE

Note: Once Date changed this ticket cannot be cancelled or date changed again

How to Change the journey date of your ticket in redbus app

Go to my bookings, choose the journey & change date

Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 19th Oct 08:30 AM	Rs. 44.5(10%)
After 19th Oct 08:30 AM & Before 20th Oct 08:30 AM	Rs. 44.5(10%)
After 20th Oct 08:30 AM & Before 21st Oct 02:30 AM	Rs. 89.0(20%)
After 21st Oct 02:30 AM & Before 21st Oct 06:30 AM	Rs. 178.0(40%)
After 21st Oct 06:30 AM & Before 21st Oct 08:30 AM	Rs. 267.0(60%)

- Cancellation charges are computed on per seat basis

How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket

Booking Policies



Child passenger policy

Children above the age of 5 will need a ticket



Luggage policy

2 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable



Pets Policy

Pets are not allowed



Liquor Policy

Carrying or consuming liquor inside the bus is prohibited. Bus operator reserves the right to deboard drunk passengers.



Pick up time policy

Bus operator is not obligated to wait beyond the scheduled departure time of the bus. No refund request will be entertained for late arriving passengers.



Need help? **redBuddy** is here for you!



24x7 support



Quick Resolution



Multilingual

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Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.
View Guidelines: <https://bit.ly/redbus-guidelines>

Terms and conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
 - (2) The bus operator's employees being rude.
 - (3) The bus operator's bus seats etc not being up to the customer's expectation.
 - (4) The bus operator canceling the trip due to unavoidable reasons.
 - (5) The baggage of the customer getting lost / stolen / damaged.
 - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
 3. Passengers are required to furnish the following at the time of boarding the bus:
 - (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
 - (2) A valid identity proofFailing to do so, they may not be allowed to board the bus.
 4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
 5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
 7. The GST on fare, if any, is charged by the Bus Operator. The tax invoice for the same would be separately issued by the Bus Operator
 8. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
 9. Cancellation of this ticket is **NOT** allowed after bus departure time.

