

## Dinesh Mudgil

**From:** Hemant Badoni <hemant.badoni@gmail.com>  
**Sent:** 18 December 2021 09:40  
**To:** Dinesh Mudgil  
**Subject:** Fwd: Booking Confirmation on IRCTC, Train: 12011, 18-Dec-2021, CC, NDLS - UMB

----- Forwarded message -----

From: <[ticketadmin@irctc.co.in](mailto:ticketadmin@irctc.co.in)>  
Date: Tue, Dec 14, 2021, 9:58 PM  
Subject: Booking Confirmation on IRCTC, Train: 12011, 18-Dec-2021, CC, NDLS - UMB  
To: <[hemantbadoni@gmail.com](mailto:hemantbadoni@gmail.com)>

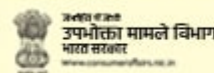
This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at [care@irctc.co.in](mailto:care@irctc.co.in)



ई-दाखिल से उपभोक्ता आयोग में शिकायत करना हुआ और आ

अब आप अपने घर बैठे <https://edaakhil.nic.in/edaakhil/>

पर जाकर उपभोक्ता आयोग में अपनी शिकायत दर्ज कर सकते हैं



### Ticket Confirmation

Dear Hemant Kumar (User Id: Hemantbadoni),

Congratulations! Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

PNR No. :	2813108153	Train No. / Name :	12011 / KLK SHATBDI EXP	Quota :	GENERAL
Transaction ID :	100003097161589	Date & Time of Booking :	14-Dec-2021 09:57:10 HRS	Class :	CHAIR CAR
From :	NEW DELHI (NDLS)	Date of Journey :	18-Dec-2021	To :	AMBALA CANT JN (UMB)
Boarding At :	NDLS	Date Of Boarding :	18-Dec-2021	Scheduled Departure* :	18-Dec-2021 07:40
Reservation Up to :	AMBALA CANT JN (UMB)	Scheduled Arrival :	18-Dec-2021 10:20	Adult: 2	Child: 0
Passenger Mobile No. :	9779499731	Distance :	199KM	Insurance (No. of Psng) :	2

### Passenger Details

Sl. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	DINESH MUDGIL	46	Male	CNF	C12	6
2	HEMANT KUMAR	34	Male	CNF	C12	5

### Fare Details (Inclusive of GST)

Ticket Fare	Convenience Fee	Travel Insurance Premium	Total Fare
Rs. 1380.00	Rs. 35.40	Rs. 0.70	Rs. 1416.10 *

\* Payment Gateway charges as applicable.

**IRCTC SBI Platinum credit card:** Book Free Train tickets using Reward Points on [www.irctc.co.in](http://www.irctc.co.in) [Apply Now](#)  
Enjoy zero payment gateway charge

### Must Read

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page .You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both theSMS(or VRM)& original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#)
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

## How to

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|---|--|
| <ul style="list-style-type: none"> <li>• <a href="#">Cancel your e-ticket/ File TDR for e-ticket</a></li> <li>• <a href="#">Change boarding point on e-ticket</a></li> <li>• <a href="#">Change in name on a reserved ticket</a></li> </ul> | <ul style="list-style-type: none"> <li>• <a href="#">Railway Refund Rules</a></li> </ul> |
|---|--|

## Customer Care

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- For any further assistance, please contact us at 24\*7 Hrs.Customer Support at **0755-6610661, 0755-4090600 (Language: Hindi and English)**.. or mail us at [care@irctc.co.in](mailto:care@irctc.co.in).
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in)

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**Please don't print unless extremely necessary.**

Warm Regards,  
 Customer Care  
 Internet Ticketing  
 IRCTC