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Electronic Reservation Slip RAILYATRI **IRCTC E-Ticketing Service(Agent)**

1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent Railway Rules.

2. Only confirmed/RAC/Partially confirmed E-ticket is valid for travel. Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Travelling on a fully waitlisted e-ticket is illegal.

3.Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Muncipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the"Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).

4. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 KMs Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 KMs

5. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No. : 6661166669	Train No. & Name: 12891/BGY BBS SUF EXP	Quota : GN
Transaction ID : 100003103592623	Date & Time of Booking: 18-Dec-2021 07:53:55HRS	Class : CC
From : BALASORE(BLS)	Date of Journey : 20-Dec-2021	To: BHUBANESWAR(BBS)
Boarding At: BALASORE(BLS)	Date Of Boarding: 20-Dec-2021	Scheduled Departure: 20-Dec-2021 06:42 *
Resv. Upto: BHUBANESWAR(BBS)	Scheduled Arrival: 20-Dec-2021 10:00*	Adult: 1, **Child:** 0
Passenger Mobile No: 7718880406	^VIKALP Opted:No	Distance : 206 KM

FARE DETAILS:

Ticket fare **	₹. 400.0	Rupees four hundred point zero paisa Only
Catering charges(Incl. of GST)	₹. 0.0	Rupees zero point zero paisa Only
IRCTC Service charges#	₹. 0.0	Rupee zero and Zero paisa Only
Travel Insurance Premium (Incl. of GST)	₹ 0.0	Rupee zero point zero paisa Only
Agent Service Charges#	₹. 40.0	Rupees forty point zero paisa Only
Convenience Fee (Incl. of GST)	₹. 35.4	Rupees thirty-five point four paisa Only
PG charges##	₹. 9.25	Rupees nine point two five paisa Only
Free Cancellation	₹. 0.0	Rupees zero point zero paisa Only
Total Fare	₹. 485.0	Rupees four hundred and eighty-five point zero paisa Only

** Inclusive of GST – ₹ 18.950000762939453 Only
#Service charges (inclusive of GST) per e-ticket irrespective of number of passengers on the ticket.
PG Charges, if any, will be payable extra (upto 1.8%+GST)

PASSENGER DETAILS:

S. No.	Name	Age	Sex	Booking Status	Current Status.
1	GOBINDA P GUDU	38	M	RLWL//10/	RLWL//10/

Indian Railways GST Details :

Invoice Number :PS21666116666911 Address: Indian Railways New Delhi

Supplier Information		Recipient Information			Taxable Value	CGST		SGST/UGST		IGST		Total Tax
SAC Code	GSTIN	GSTIN	Name	Address		Rate	Amount	Rate	Amount	Rate	Amount	
996421	**07AAAGM0289C1ZL**				381.05	2.5	0.0	**2.5**	0.0	5.0	18.95	18.95000076293945

REFUND AGAINST CANCELLATION

See applicable refunds if you decide to cancel this ticket.

Your Base Fare: ₹400.0

Cancellation Time	Cancellation Charge for CC	Refund Amount
Till 20 Dec, 12:00 AM *30 minutes before departure*	**₹ 60.0 Cancellation Charges**	**₹ 340.0**

• If your ticket remains waitlisted, the ticket will get automatically cancelled and ₹60 per passenger will be deducted.>

Principle Service Provider Details:

Principle Agent:	RailYatri.in (Stelling Technologies Pvt. Ltd.)		
Email ID:	feedback@railyatri.in	**Contact Number**	8010 500 300
Address	A 5-7, First Floor, Amco Tower, Sector 9, Noida (UP) - 201301		

Acronyms: **RLWL**: REMOTE LOCATION WAITLIST **PQWL**: POOLED QUOTA WAITLIST **RSWL**: ROAD-SIDE WAITLIST
Place of Supply: HOW RAH JN(HWH) **State Code/Name of Supplier** : 19/West Bengal
Ticket Printing Time: 2021-12-18 HRS

43%

Are you aware that 43% of your fare is borne by the common citizens of the country?

IMPORTANT:

1) For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
2) *New Time Table will be effective from 1-Oct-2017. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
3) There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015.(details available on www.irctc.co.in under heading Refund Rule) Cancellation of Ticket and Refund Rules 2015.)
4) The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MPM along with valid id card of any one the passenger booked on a ticket proof in original would be verified by TTE with the name

ERS/VRM/MRM along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
5) E-ticket cancellations are permitted through respective agent website only.
6) PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
7) Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
8) In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules
9) While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules.(detail available on www.irctc.co.in under heading Important Information-->Refund Cancellation Rules.
10) Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
11) RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
12) In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare , less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
13) For Suvidha Train, W .e.f. 20-Jan-2018, refund rule will be applicable as per General refund rule.
14) In case of Train Cancellation, full refund will be granted automatically by the System.
15) Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
16) For any support, you can write us at feedback@railyatri.in We are faster over email. For speedy resolution, please provide your PNR, phone number and other relevant details in the email.Alternatively, you can call us at +91 8010 500 300
17) Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
18) FOR MEDICAL EMERGENCY/FIRST AID, CONTACT TICKET CHECKING STAFF/GUARD OR DIAL 138.(ALL India Passenger Helpline No. 138)
19) PNR and train arrival/departure enquiry no. 139
20) To report unsavoury situation during journey, Please dial railway security helpline no. 182
21) All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.
22) Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes.Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com E-Ticket Agent Locator

General Rules/ Information for E-ticket passengers

a) Status of E-tickets after Chart preparation :

1) Confirmed E ticket - E-ticket where all passengers are confirmed.
2) Partially waitlist/Confirmed/RAC E ticket - E-ticket where some passengers are confirmed/ RAC and other wait-listed.
3) Fully waitlisted E tickets - E-ticket where all passengers are waitlisted.

b) Authorization to board the train :

1) Passengers with confirmed E ticket are permitted to board the train. Their names will appear on the reservation chart.
2) Name of passengers with Partially Waitlisted /Confirmed/RAC will appear on the chart (including the waitlisted passengers in the partially waitlist ticket).

c) Cancellation & refund rules :

1. Confirmed E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the resp. agent's account used for booking.
2. Confirmed E-ticket after chart preparation: Cancellation/ Refund req. received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credit back to the respective agent's account used for booking by IRCTC.
3. Partially waitlisted E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
4. Partially waitlisted E-ticket before chart preparation: E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e-ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificare issued by TTE/conductor in lieu of the same to IRCTC after filing online refund req. through respective agent. The partially waitlisted e-ticket holder where no paseengers have travelled & wants to claim refund is requires to file online refund received from Railways wouls be credited back electronically to the respective agent's account used for booking by IRCTC.
5. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund req. online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.

d) Dynamic fare pricing:

Dynamic fare stands for the fare component which may be increased with the subsequent bookings in Premium special train.

1) No concession shall be applicable on this train.
2) Only end to end, GN quota bookings will be applicable.
3) Cancellation is not allowed. However, ticket can be cancelled and full refund is admissible if the train is cancelled by Indian Railways.
4) For any reason, if berth cannot be given to passenger by Indian Railways on booked PNR, full refund shall be granted to the passenger through TDR.
5) Agents will not be allowed to book tickets in trains with dynamic pricing.

e) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent's account used for booking.
f) Bank charges, if any, will be payable extra. (For details of bank charges kindly refer to Terms and Conditions on www.irctc.co.in)
g) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.
h) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.
i) IRCTC Service Charge for E-Ticket (inclusive of GST) (not refundable):

Class Service Charges
SL/2S Rs. 0.0/-
1AC/2AC/3AC/CC/3E/FC Rs. 0.0/-

j) Agent service charge (inclusive of GST)(not refundable)

Class Service Charges
SL/2S Rs. 20/-
1AC/2AC/3AC/CC/3E/FC Rs. 40/-

Thank you for using IRCTC's Services