

Electronic Reservation



IRCTC e-Ticketing Service (Agent)



Indian Railway Catering & Tourism Corporation Ltd.(IRCTC) welcomes you aboard its own new fully air-conditioned super-fast train. Happy Journey!!

- You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent Railway Rules.
- 2. Only confirmed/RAC/Partially confirmed E-ticket is valid for travel.
- 3. Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless
- 4. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the" Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).



5. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.

PNR No. : 2723401485	Train No. & Name : 82502/Irctc Tejas Exp	Quota : General (GN)			
Transaction ID: 100003459044479	Date & Time of Booking: 2022-06-06 22:33:11	Class: AC Chair Car (CC)			
From: GZB	Date of Journey: 2022-06-08	To : LJN			
Boarding: Ghaziabad (GZB)	Date of Boarding: 2022-06-08	Scheduled Departure: 16:13 *			
Resv. Up to : Lucknow Ne (LJN)	Scheduled Arrival: 2022-06-08 22:05 *	Adult: 1 Child: 0			
Passenger Mobile No : 9654125337	ATAS Opted: N/A	Distance: 487.0 km(s)			
Passenger Address:	Lucknow,Lucknow,UTTAR PRADESH-226001				
Ixigo Booking ID : IXITR389306172576					

FARE DETAILS:

Description	Amount (In Rupees)	Amount (In Words)
Ticket fare*	1502	Rupees One Thousand Five Hundred Two Only
IRCTC Convenience Fee#	35.4	Rupees Thirty Five and Forty Paisa Only
Travel Insurance Charge	0	Zero
Agent Service Charges	40	Rupees Forty Only
Payment Gateway Charge **	36.28	Rupees Thirty Six and Twenty Eight Paisa Only
Total(Rounded Off)	1614	Rupees One Thousand Six Hundred Fourteen Only

* Inclusive of GST : ? 71.5 Only

IRCTC Convenience Fee (inclusive of GST) per e-ticket irrespective of number of passengers on the ticket.

** PG Charges, if any, will be payable extra (up to 1.8%+GST)

Satark Bharat, Samriddh Bharat (Vigilant India, Prosperous India)

PASSENGER DETAILS:

S No.	Name	Age	Sex	Concession Code	Booking Status	Current Status
1	PUNEET NATH	46	Male (M)	N.A	CNF/C12/39/WS	CNF/C12/39/WS

IRCTC GST Details:

Invoice Number: PS22272340148511 Address: IRCTC, New Delhi

SAC Code GSTIN GSTIN Name Address Taxable value Rate Amount Rate Amount Rate Amount Tax	Su	Ipplier Info	rmation	Recipien	t Inform	ation	Taxable Value	CGST		SGST/	UGST	IGST		Total
	SA	AC Code	GSTIN	GSTIN	Name	Address		Rate	Amount	Rate	Amount	Rate	Amount	Тах

996421	07AAACI7074F2ZL		1430.50			5.0	71.5	71.5

PRINCIPAL SERVICE PROVIDER DETAILS:

Principal Agent: Le Travenues Technology Ltd	E-Mail Id: trains@ixigo.com
Contact Number: 01246682111	Address: 2nd floor, Veritas Building, Behind Ibis Hotel, Sector 53, Golf Course Road, Gurgaon, Haryana, 122002

Place of Supply: Gurgaon State Code/Name of Supplier: 9/Uttar Pradesh

Ticket Printing Time: 2022-06-06 22:33:14 HRS

IMPORTANT

- 1. For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
- New Time Table will be effective from 1-Oct-2017. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- 3. Refund of this ticket will be applicable as per refund rules for IRCTC trains. Refund Rules have been uploaded on www.irctc.co.in.
- The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/ per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
 E-ticket cancellations are permitted through respective agent website only.
- 6. PNRs having FULLY waitlisted status will be dropped and the names of the passengers on such tickets will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed ticket passengers will appear in the chart.
- 7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e -ticket when LESS NO. OF PASSENGERS travel, (b) A.C.FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
- 8. In case of partially waitlisted ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per refund rules for IRCTC trains. Refund Rules have been uploaded on www.irctc.co.in
- 9. TDR refund requests are to be filed on IRCTC website www.irctc.co.in, & will be processed as per refund rules for IRCTC trains. Refund Rules have been uploaded on www.irctc.co.in.
- 10. Confirmed ticket can be cancelled up to thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
- 11. Partially confirmed Tickets can be cancelled up to thirty minutes before scheduled departure of the train. However, refund will be granted as per refund rules for IRCTC trains. Refund Rules have been uploaded on www.irctc.co.in.
- 12. In Case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are waiting list, full refund of fare, less clerk age Charge of Rs. 20/- per passenger, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers up to four hours before the scheduled departure of the train.
- 13. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are waiting list, full refund of fare without deducting clerk age, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers after first charting and up to thirty minutes before the scheduled departure of the train.
- 14. Only online Boarding Point Change shall be applicable in these train (change of boarding after booking the PNR). Rules will be same as existing rules.
- 15. In case of Train Cancellation, full refund will be granted automatically by the System.
- 16. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- 17. For any queries, please visit the Customer Service section on the app.
- 18. FOR MEDICAL EMERGENCY/FIRST AID, CONTACT TICKET CHECKING STAFF/GUARD OR DIAL 138.(ALL India Passenger Helpline No. 138)
- 19. PNR and train arrival/departure enquiry no. 139
- 20. To report unsavoury situation during journey, Please dial railway security helpline no. 182
- 21. All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.
- 22. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be can celled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com E Ticket Agent Locator

General Rules/ Information for E-ticket passengers

a) Status of E-tickets after Chart Preparation

- 1. Confirmed E ticket -E-ticket where all passengers are confirmed.
- 2. Partially waitlist/Confirmed/RAC E ticket -E-ticket where some passengers are confirmed/ RAC and other wait-listed.
- 3. Fully waitlisted E tickets -E-ticket where all passengers are waitlisted.

b) Authorization to board the train:

- 1. Passengers with confirmed E ticket are permitted to board the train. Their names will appear on the reservation chart.
- 2. Name of passengers with Partially Waitlisted /Confirmed/RAC will appear on the chart (including the wait listed passengers in the partially waitlist ticket).

c) Cancellation & refund rules:

1. Confirmed E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent s account used for booking.

2. Confirmed E-ticket after chart preparation: Cancellation/ Refund request received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credit back to the respective agent s account used for booking by IRCTC.

3. Partially waitlisted E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.

4. Partially waitlisted E-ticket after chart preparation: E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e- ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificate issued by TTE / Conductor in lieu of the same toIRCTC after filing online refund request through the respective agent. The partially waitlisted e-ticket holder

where no passengers have travelled & wants to claim refund is required to file online refund request through respective agent. It would then be forwarded to concerned railway and refund received from Railways would be credited back electronically to the respective agent s account used for booking by IRCTC.

5. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund request online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically to the respective agent s account used for booking by IRCTC

d)Dynamic fare pricing:

Dynamic fare stands for the fare component which may be increased with the subsequent bookings in Premium special train.

- 1. No concession shall be applicable on this train.
- 2. Only end to end, GN quota bookings will be applicable.
- 3. Cancellation is not allowed. However, ticket can be cancelled and full refund is admissible if the train is cancelled by Indian Railways.
- For any reason, if berth cannot be given to passenger by Indian Railways on booked PNR, full refund shall be granted to the passenger throughTDR.
 Agents will not be allowed to book tickets in trains with dynamic pricing.

e) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent s account used for booking.

f) Bank charges, if any, will be payable extra. (For details of bank charges kindly refer to Terms and Conditions on www.irctc.co.in)

g) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.

h) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up- gradation chart before boarding the train.

i) Convenience fee for E-Ticket (inclusive of GST) (not refundable):

Class	Convenience fee			
SL/2S	Rs. 15.0 + GST			
1AC/2AC/3AC/CC/3E/FC	Rs. 30.0 + GST			
i) Agent service charge (inclusive of GST)(not refundable):				

j) Agent service charge (inclusive of GST)(not refundable):

Class	Service Charges
SL/2S	Rs. 20/-
1AC/2AC/3AC/CC/3E/FC	Rs. 40/-

Thank you for using IRCTC'S Services