



**IRCTCs e-Ticketing Service**  
**Electronic Reservation Slip (Personal User)**



**Indian Railway Catering & Tourism Corporation Ltd.(IRCTC) welcomes you aboard its own new fully air- conditioned super fast train. Happy Journey!!**



- 1.You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extant Railway Rules.
- 2.Only confirmed/Partially confirmed E-ticket is valid for travel.
- 3 **Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.**
- 4.Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket - Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her Digilocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
- 5.General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation and refund

PNR No: 8450530524	Train No. & Name: 82902 / IRCTC TEJAS EXP	Quota: GENERAL (GN)
Transaction ID: 100003320705777	Date & Time Of Booking: 07-Apr-2022 12:34:11 HRS	Class: CHAIR CAR (CC)
From: AHMEDABAD JN(ADI)	Date Of Journey: 08-Apr-2022	To: SURAT(ST)
Boarding At: AHMEDABAD JN(ADI)	Date Of Boarding: 08-Apr-2022	Scheduled Departure: 08-Apr-2022 06:40 *
Resv. Upto: SURAT(ST)	Scheduled Arrival: 08-Apr-2022 09:25 *	Adult: 3 Child: 0
Passenger Mobile No: 9724482964		Distance: 229KM
Passenger Address	pathar masjid , sayedwada , mandai police station, Anand, GUJARAT - 388620	
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**Flight Ticket with**  
**Free Travel Insurance**

₹ 50 lakh travel insurance at zero cost  
Minimum convenience fee  
Speedy e-commerce network  
50+ multiple payment options to book tickets

**FARE DETAILS :**

Ticket Fare **	₹ 2640.0	Rupees Two Thousand Six Hundred Forty and Zero Paise
IRCTC Convenience Fee (Incl. of GST) #	₹ 35.4	Rupees Thirty Five and Forty Paise
<b>Total Fare (all inclusive)</b>	<b>₹ 2675.4</b>	<b>Rupees Two Thousand Six Hundred Seventy Five and Forty Paise</b>

\*\* Inclusive of GST - ₹ 125.7 Only

# Convenience Fee per e-ticket irrespective of number of passengers on the ticket.

**PASSENGER DETAILS :**

Sl No.	Name	Age	Gender	Food Choice	Booking Status	Current Status
1	KETAN PATIL	32	Male	NON_VEG	CNF/C4/32/NO CHOICE	CNF/C4/32/NO CHOICE
2	AJAYBTHAKARE	42	Male	VEG	CNF/C4/33/NO CHOICE	CNF/C4/33/NO CHOICE
3	FARHAN SHIAKH	31	Male	NON_VEG	CNF/C4/36/NO CHOICE	CNF/C4/36/NO CHOICE

**IRCTC GST Details :**

Invoice Number : PS22845053052411 Address: IRCTC, New Delhi

Supplier Information		Recipient Information			Taxable Value	CGST		SGST/UGST		IGST		Total Tax
SAC Code	GSTIN	GSTIN	Name	Address		Rate	Amount	Rate	Amount	Rate	Amount	
996421	27AAACI7074F1ZK				2514.3					5.0	125.7	125.70

**This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of the Railways Act, 1989.**

Place of Supply: 24(Gujarat) State Code/Name of Supplier : Maharashtra(MH)  
Ticket Printing Time: 07-Apr-2022 12:44:04 HRS

**IRCTC OR ITS AFFILIATES NEVER ASK FOR YOUR PERSONAL BANK OR SECURITY DETAILS**  
**PLEASE BE AWARE IF ANYONE IS ASKING FOR YOUR ATM PIN / OTP / CVV NUMBER**

[www.irctc.co.in](http://www.irctc.co.in) |

**IMPORTANT :**

- 1.For details, rules and terms and conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
- 2.Departure time and Arrival Time printed on this ERS and VRM sent through mail are liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- 3.Refund of this ticket will be applicable as per refund rules for IRCTC trains. Refund Rules have been uploaded on [www.irctc.co.in](http://www.irctc.co.in)
- 4.The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The SMS/VRM/ERS along with valid id card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display SMS/VRM/ERS due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
- 5.E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
- 6.PNRs having FULLY waitlisted status will be dropped and the names of the passengers on such tickets will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed ticket passengers will appear in the chart.
- 7.Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.

8. In case of Partially waitlisted ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per refund rules for IRCTC trains. Refund Rules have been uploaded on [www.irctc.co.in](http://www.irctc.co.in).
9. TDR refund requests are to be filed on IRCTC website [www.irctc.co.in](http://www.irctc.co.in), and will be processed as per refund rules for IRCTC trains. Refund Rules have been uploaded on [www.irctc.co.in](http://www.irctc.co.in).
10. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
11. Partially confirmed Tickets can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per refund rules for IRCTC trains. Refund Rules have been uploaded on [www.irctc.co.in](http://www.irctc.co.in).
12. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are waiting list, full refund of fare, less clerkage charge of Rs. 20/- per passenger, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto four hours before the scheduled departure of the train.
13. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are waiting list, full refund of fare without deducting clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers after first charting and upto thirty minutes before the scheduled departure of the train
14. Only online Boarding Point Change shall be applicable in these train (change of boarding after booking the PNR). Rules will be same as existing rules.
15. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
16. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
17. Contact us on: - 24\*7 Hrs Customer Support at 0755-6610661, 0755-4090600 or Mail To: [care@irctc.co.in](mailto:care@irctc.co.in).
18. PNR and train arrival/departure enquiry no. 139
19. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
20. All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms and conditions available on Home page of [www.irctc.co.in](http://www.irctc.co.in) website.
21. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on [www.irctc.com](http://www.irctc.com) E-Ticket Agent Locator
22. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
26. For Travel Insurance claim intimation in IRCTC Tejas Train, access Liberty Insurance's link at: <https://www.libertyinsurance.in/products/Travel/IRCTC/Claims> OR call -1800 - 266 - 5844 OR E-mail at [irctcclaims@libertyinsurance.in](mailto:irctcclaims@libertyinsurance.in)

[Download the UTS APP for Unreserved Ticket booking.](#)

## Information on Covid-19 Vaccination Programme

1. COVID-19 Vaccine is an injectable vaccine and is a safe vaccine.
2. COVID-19 vaccine will help to protect you, your family and communities from the Coronavirus.
3. COVID-19 vaccine provides immunity against the Coronavirus disease and reduces the risk of contracting the COVID-19 infection.
4. It is true that the COVID-19 vaccine has been developed in a short time frame, but it has undergone the protocols of various levels of trials, following due scientific processes and after due diligence.
5. Only registered beneficiaries will be vaccinated for COVID-19 vaccine. All beneficiaries have to be registered online. There will be no on-spot registrations at the vaccination site.
6. Once you have registered yourself, you will receive the vaccine in the selected location near your home.
7. All safety protocols including COVID Appropriate Behaviour (CAB) will be strictly followed in the vaccination centers and sites while providing the vaccine. .
8. While vaccines are now available for some people in the initial phase, it is critical that all of us continue to follow all the COVID Appropriate Behaviour, like use of masks, frequent handwashing with soaps and sanitizers, and maintaining physical distance of at least 6 feet (Do Gaj ki Doori).

## ONE NATION ONE RATION CARD

Under this scheme, migrant NFSA beneficiaries can get their foodgrains from any Fair Price Shop in the country through their existing ration cards. Currently this facility is available in 32 States/UTs.