



redBus Ticket Information

Nagpur-Indore on Monday, July 18, 2022

Ticket Number: TR8F10511365 | PNR No: 260126423-1420129

Hey Rajkumar Shende,

Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Nagpur to Indore on Monday, July 18, 2022

Ticket Details

Journey Date and Time

 **18/07/2022, 10:35 PM**

Travels

 **Hans Travels (I) Private Limited**
Volvo Multi-Axle Sleeper A/C (2+1)

Amount Paid

 **Rs. 2760.0**
(inclusive of GST
and service charge, if any)

Boarding Point

 **Nagpur**
Rahul complex nagpur
Hans Travels, 43/Rhul Complex, Block 1, Near S.T. Bus Stand, Nagpur
Landmark: Bus stand nagpur
0712-6619204/ 6608382/ 9424388888
0712-6619204/ 6608382/ 9424388888

Dropping Point

 **Indore**
Dhakkan Wala Kua
DROPPING DATE & TIME:
19/07/2022, 08:15 AM

Passenger Details

 **Rajkumar Shende**
54Yrs, MALE

Seat no

19

 **Shishir Bhoite**
50Yrs, MALE

20

Your trip is insured by ICICI general insurance

You have paid ₹ 30.0 for insurance

Date change

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your convenience.

Date change time and charges for this operator is shown below.

Time	Charges
Date change allowed till 18 Jul 2022 10:35:00 AM (12 hours before departure)	FREE

Note: Once Date changed this ticket cannot be cancelled or date changed again

How to Change the journey date of your ticket in redbus app

Go to my bookings, choose the journey & change date



Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 16th Jul 10:35 PM	Rs. 520.0(20%)
After 16th Jul 10:35 PM & Before 17th Jul 10:35 PM	Rs. 780.0(30%)
After 17th Jul 10:35 PM & Before 18th Jul 10:35 AM	Rs. 1040.0(40%)
After 18th Jul 10:35 AM & Before 18th Jul 02:35 PM	Rs. 1560.0(60%)
After 18th Jul 02:35 PM & Before 18th Jul 10:35 PM	Rs. 2600.0(100%)

- Cancellation charges are computed on per seat basis.
- For Group bookings, cancellation of individual seats is not allowed.
- Note: Cancellation charges mentioned above are excluding GST.

How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket

Booking Policies



Child passenger policy

Children above the age of 5 will need a ticket



Luggage policy

2 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable
Excess baggage over 15 kgs per passenger will be chargeable



Pets Policy

Pets are not allowed



Liquor Policy

Carrying or consuming liquor inside the bus is prohibited. Bus operator reserves the right to deboard drunk passengers.



Pick up time policy

Bus operator is not obligated to wait beyond the scheduled departure time of the bus. No refund request will be entertained for late arriving passengers.



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Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel. View Guidelines: <https://bit.ly/redbus-guidelines>

Terms and conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
 - (2) The bus operator's employees being rude.
 - (3) The bus operator's bus seats etc not being up to the customer's expectation.
 - (4) The bus operator canceling the trip due to unavoidable reasons.
 - (5) The baggage of the customer getting lost / stolen / damaged.
 - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
3. Passengers are required to furnish the following at the time of boarding the bus:
- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
 - (2) A valid identity proof
- Failing to do so, they may not be allowed to board the bus.
4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
7. The GST on fare, if any, is charged by the Bus Operator. The tax invoice for the same would be separately issued by the Bus Operator
8. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
9. Cancellation of this ticket is **NOT** allowed after bus departure time.