Booking Details									
From:	Coimbatore	Bus Operator:	Jabbar Travels	Make My Trip ld:	NU710231040141414				
То:	Bangalore	Bus Type:	A/c-sleeper	PNR:	A7U5FMS6				
Journey Date:	04-Sep-22	Passengers:	1	Ticket Number:	TS220904193100634795RSCV /3322985/JTS-121 A				
Boarding Time:	10:45 PM	Total Fare:	1275	E-Coupon Discount:	0				

(Please reach your boarding point 15 minutes before the scheduled time)

Passenger Details							
S. No	Name	Seat	Seat Type	S.No	Name	Seat	Seat Type
1	Karthikeyan	L1	Sleeper				

Boarding Point Details							
Boarding Point:	Omni Bus Stand						
Location:	Omni Bus Stand	Landmark:					
Address:	Shop No A8 Omni Bus Stand Sathy Road Landmark: Omni Bus Stand						
Bus Operator Contact Number: 04224369904, 9944608313							

## **Frequently Asked Questions**

What documents I need to board my bus?

Please carry a print out of this e-ticket along with an identity proof with your photograph on it. Failing to do so, you may not be allowed to board the bus.

• Do I need to reconfirm my booking?

No, your booking is confirmed and there is no need to re confirm the same.

• How do I cancel my ticket?

Please go to <u>customer support</u> section of <u>www.makemytrip.com</u> (Top right corner on website) and proceed to cancel your ticket. You will be asked to enter booking Id and Contact number. If you are unable to cancel, Please mail us at <u>Busservice@makemytrip.com</u> or call us at 0124 462 8747 (Standard Charges Apply)to cancel your e-ticket.

MakeMyTrip would not be able to process refunds for cancellations done directly with the bus operators.

Can I do partial cancellations (e.g. cancel only 2 passengers out of 4 booked)?

Partial cancellations are not allowed. You would need to cancel the entire ticket.

• How do I contact MakeMyTrip.com?

For your boarding point or departure time queries please call Jabbar Travels directly at 04224369904, 9944608313

To get in touch with <u>MakeMyTrip.com</u>, mail us as <u>Busservice@makemytrip.com</u> or call us at 0124 462 8747 (Standard Charges Apply).

## **Important Terms & Conditions**

- Incase of change in bus type or any issue related to bus operator, please bring in it out notice with in 24 hours of bus departure. We will investigate it with the operator and revert accordingly. The customer is entitled for refunds incase a lower bus type is provided subjected to our investigation.
- Agency: MakeMyTrip (India) Pvt. Ltd (hereinafter 'MMT') is only providing the services as agent of various
  tour operators (hereinafter 'Operators'). MMT's obligations are limited to issuance of ticket, providing
  information as made available to it and processing refunds. MMT is not responsible for the provision of
  services by the respective operator. MMT assumes no responsibility or liability for the actions or omissions
  of the operators including non-adherence of the scheduled timings, behavior of the operator's staff,
  conditions inside the buses, loss of life or property, delay, breakdown or inconvenience suffered by the user
  or passenger.
- The primary passenger is required to furnish a print out of the e-ticket and an identity proof with the
  passenger's photograph on it at time of boarding the bus. Failing to do so, the bus operator may not allow
  boarding.
- The bus e-ticket booked is non transferable.
- The bus operator reserves the right to change the seat number(s) of the passenger(s).
- The bus operator reserves the right to change the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- The departure and arrival timings mentioned on the e-ticket are only tentative timings. The same are subject to change.
- The bus trips may be delayed, postponed or cancelled due to unavoidable reasons.
- Provision of video/air conditioning or any such other services is the responsibility of the bus operator. Any
  refunds/claims due to nonfunctioning or unavailability of these services needs to be settled directly with the
  service provider (the bus operator).
- In the event of cancellation of a bus/service trip, MMT's liability will be limited only to the extent of refunding the sum paid by the passenger for the price of the e-ticket.
- In case a booking confirmation SMS or email gets delayed or fails because of technical reasons or as a
  result of incorrect mobile number/ email ID provided by the customer etc, a ticket will be considered 'booked'
  as long as the ticket shows up on the confirmation page of www.makemytrip.com or Mobile App.
- Any grievances and claims related to the bus travel should be reported to MMT within 10 days of your travel date.
- Partial Cancellation is NOT allowed for this ticket.
- Customers are advised to reach 15 mins before boarding time.