



KISHORE KUMAR <kishorebhogi@gmail.com>

Booking Confirmation on IRCTC, Train: 12503, 06-Jan-2023, 3A, SMVB - BZA

1 message

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>
To: kishorebhogi@gmail.com

Fri, Dec 23, 2022 at 6:42 PM

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at care@irctc.co.in

IRCTC OR ITS AFFILIATES NEVER ASK FOR YOUR **PERSONAL BANK OR SECURITY DETAILS**
PLEASE BE AWARE IF ANYONE IS ASKING FOR YOUR **ATM PIN / OTP / CVV NUMBER**

www.irctc.co.in

Ticket Confirmation

Dear kishore visali(User Id: visali2020),

Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

| | | | | | |
|------------------------|-----------------------|--------------------------|-----------------------------|---------------------------|---------------------|
| PNR No. : | 4241467181 | Train No. / Name : | 12503 / AGTL HUMSAFAR | Quota : | GENERAL |
| Transaction ID : | 100003856642092 | Date & Time of Booking : | 23-Dec-2022 06:41:49 PM HRS | Class : | THIRD AC |
| From : | SMVT BENGALURU (SMVB) | Date of Journey : | 06-Jan-2023 | To : | VIJAYAWADA JN (BZA) |
| Boarding At : | SMVB | Date Of Boarding : | 06-Jan-2023 | Scheduled Departure* : | N.A. |
| Reservation Up to : | VIJAYAWADA JN (BZA) | Scheduled Arrival : | N.A. | Adult: 1 | Child: 0 |
| Passenger Mobile No. : | 8297142223 | Distance : | 777KM | Insurance (No. of Psng) : | 1 |

Passenger Details

| Sl. No. | Name | Age | Gender | Status | Coach | Seat / Berth / WL No |
|---------|------------------|-----|--------|--------|-------|----------------------|
| 1 | BV KISHORE KUMAR | 42 | Male | CNF | B2 | 1 |

Fare Details (Inclusive of GST)

| Ticket Fare | Convenience Fee | Travel Insurance Premium | Total Fare |
|-------------|-----------------|--------------------------|---------------|
| Rs. 1315.00 | Rs. 35.40 | Rs. 0.35 | Rs. 1350.75 * |

* Payment Gateway charges as applicable.

IRCTC SBI Platinum credit card: Book Free Train tickets using Reward Points on www.irctc.co.in

[Apply Now](#)

Enjoy zero payment gateway charge

Must Read

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both the SMS(or VRM)& original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#)
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

How to

- Cancel your e-ticket/ File TDR for e-ticket
- Change boarding point on e-ticket
- Change in name on a reserved ticket
- [Railway Refund Rules](#)

Customer Care

- For any further assistance, please contact us at 24*7 Hrs Customer Support at **14646 OR 0755-6610661 / 0755-4090600 (Language: Hindi and English)** or mail us at care@irctc.co.in.
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at www.ecatering.irctc.co.in

Please don't print unless extremely necessary.

Warm Regards,
Customer Care
Internet Ticketing
IRCTC



KISHORE KUMAR <kishorebhogi@gmail.com>

IRCTC Refund mail

1 message

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>
To: kishorebhogi@gmail.com

Thu, Jan 12, 2023 at 2:58 PM

Dear Customer,

We wish to inform you that, with reference to refund against PNR Number 4241467181 /IRCTC Transaction ID 100003856642092, an amount of Rs. 985.28 has been processed as per below details:

Date of cancellation of E-Ticket/Date of failure of E-Ticket booking: 05-Jan-2023

Refund processing date: 11-Jan-2023

Refund amount: 985.28

Refund reference no: 4637330111140604

Payment Option used : Credit & Debit cards / UPI (Powered by IRCTC iPay)(MOBILE_PG)

Booking reference no: 7582921223184217

Normally the banks take time to process refund in

(I) For Net- banking/Wallets/Cash Cards transaction: 3-4 business days,

(II) For Credit Card/Debit Card transaction: 6-7 business days

You can also view status through "Ticket Refund History" under my Transaction tab in your IRCTC profile after login at www.irctc.co.in.For any further assistance please feel free to contact us at our Customer Care No.: 14646 OR 0755-6610661 / 0755-4090600 (Language: Hindi and English), Customer Care email: care@irctc.co.in.

*****This is an Auto generated mail. Please do not reply.*****

With regards,

Customer Care, IRCTC

care@irctc.co.in