

For Assistance Operator Contact: % 0712252960

PNR Ticket ID Order ID 22ROS62 20253353318 154027198

PUNE NAGPUR 5:00 PM, Mon, 13 Feb 2023 5:40 AM, Tue, 14 Feb 2023

☐ Bus Operator Name **Prasanna Purple Grand** Oniver Contact & Vehicle Number You will get the driver contact number and vehicle number 30 mins to 1 hour before departure

Boarding Point **Dharampeth - Prasanna Purple Near Bhole petrol pump Nagpur Dharampeth - Prasanna Purple Near** Bhole petrol pump Nagpur,07122529603

O Dropping Point Viman Nagar-Satnam Tr Near Inorbit Mall Viman Nagar-Satnam Tr Near Inorbit Mall

Reporting Time 4:45 PM

Soarding Time 5:00 PM

Traveller Details

1. Aradhya Naidu Male Seat No: 3

Fare & Payment Details

₹ 1570 Base Fare (1 Traveller): ₹ 78.5 Operator GST: ₹ 1648.5 Total Amount Paid:

Promo Applied JACKPOT

Cancellation Policy:

- a. Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- b. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- c. Partial cancellation of tickets in the same order is not allowed.
- d. Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 5:00 PM

Time of Cancellation	Refund percentage	Refund Amount
Cancelled before Sat, 13 Feb 12:59 PM	82%	₹ 1351.77

Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- a. Providing refund and support in the event of cancellation.
- b. Providing customer support and information in case of any delays / inconvenience.

Paytm is not responsible for:

- a. The bus operators expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- $\mbox{d}.$ The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

For Assistance:

© Operator Contact

Contact for travel-related details like driver's contact, vehicle details

0712252960

Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues **0120 4880880 (24x7)**

24x7 Paytm Care

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