# **Dinesh Mudgil**

From: Shubha Ray <bubbai26@yahoo.co.in>
Sent: Sunday, February 19, 2023 3:14 PM

To: Dinesh Mudgil

Subject: Fw: Booking Confirmation on IRCTC, Train: 12445, 18-Feb-2023, SL, NDLS - UMB

---- Forwarded message -----

From: "ticketadmin@irctc.co.in" <ticketadmin@irctc.co.in>
To: "bubai26@yahoo.co.in" <bubai26@yahoo.co.in>
Sent: Wednesday, 1 February, 2023 at 04:33:40 pm IST

Subject: Booking Confirmation on IRCTC, Train: 12445, 18-Feb-2023, SL, NDLS - UMB

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at care@irctc.co.in



#### **Ticket Confirmation**

Dear SHUBHA brata RAY(User Id: bubai26),

Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

PNR No. :	2255435987	Train No. / Name :	12445 / UTTAR S KRANTI	Quota :	GENERAL
Transaction ID :	100003935077447	Date & Time of Booking :	01-Feb-2023 04:32:18 PM HRS	Class :	SLEEPER CLASS
From:	NEW DELHI (NDLS)	Date of Journey :	18-Feb-2023	То:	AMBALA CANT JN (UMB)
Boarding At :	NDLS	Date Of Boarding :	18-Feb-2023	Scheduled Departure*	18-Feb-2023 20:50
Reservation Up to :	AMBALA CANT JN ( UMB)	Scheduled Arrival :	18-Feb-2023 23:30	Adult: 2	Child: 0
Passenger Mobile No	9876144966	Distance :	199KM		

# **Passenger Details**

SI. No.	Name	Age	Gender	Status	Coach	Seat / Berth / WL No
1	S B RAY	49	Male	CNF	S5	45
2	DINESH MUDGIL	48	Male	CNF	S5	48

#### Fare Details (Inclusive of GST)

Ticket Fare	Convenience Fee	Total Fare
Rs. 350.00	Rs. 17.70	Rs. 367.70 *

<sup>\*</sup> Payment Gateway charges as applicable.

IRCTC SBI Platinum credit card: Book Free Train tickets using Reward Points on www.irctc.co.in

Apply Nov

Enjoy zero payment gateway charge

# **Must Read**

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page . You have to carry this
  VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both theSMS(or VRM)& original ID will be examined by ticket
  checking staff on stations/trains for verification purpose. <u>List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.</u>
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk

Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

# How to

- Cancel your e-ticket/ File TDR for e-ticket
- Change boarding point on e-ticket
- Change in name on a reserved ticket

Railway
 Refund Rules

# **Customer Care**

- For any further assistance, please contact us at 24\*7 Hrs.Customer Support at 14646 OR 0755-6610661 / 0755-4090600 (Language: Hindi and English) or mail us at care@irctc.co.in.
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at <a href="www.ecatering.irctc.co.in">www.ecatering.irctc.co.in</a>

Please don't print unless extremely necessary.

Warm Regards, Customer Care Internet Ticketing IRCTC