

## Electronic Reservation Slip (ERS) - (B2C)



Boarding From  
BHOPAL JN (BPL)  
Departure\* 20:35 23-Nov-2023



To  
INDORE JN BG (INDB)  
Arrival\* 23:45 23-Nov-2023

PNR: 8411000160	Train No./Name 20912/VANDE BHARAT EXP	Class AC Chair Car (CC)
Quota General (GN)	Distance 246 KM	Ticket Printing Time 23-Nov-2023 15:37:05 Hrs

### Passenger Details:

#	Name	Age	Gender	Booking Status	Current Status
1.	Mahendra Gautam	33	MALE	CNF/C3/48	CNF/C3/48

#### Acronyms:

RLWL: REMOTE LOCATION WAITLIST  
WAITLIST RSWL: ROAD-SIDE WAITLIST

PQWL: POOLED QUOTA  
CNF: CONFIRM

**Transaction ID: 100004606710566**

भारतीय रेल यात्रा की लागत का औसतन केवल 57% वसूल करती है।  
IR recovers only 57% of cost of travel on an average.

### Payment Details

Ticket Fare	₹ 685.00
IRCTC Convenience Fee	₹ 35.40
Agent Service Charge	₹ 39.90
Travel Insurance Premium	₹ 0.35
Total Fare	₹ 760.65



PG Charges as applicable (Additional)

**IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket**

\* The printed Departure and Arrival Times are liable to change. Please check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.

### Agent Details:

Principal Agent Name: One97 Communications Ltd.

Customer care Email : care@paytm.com

Customer Care Contact: 0120 4880880

- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

## Electronic Reservation Slip (ERS) - (B2C)

### Indian Railways GST Details:

Invoice Number: PS23841100016011

Address: Indian Railways New Delhi

### Supplier Information:

SAC Code: 996421

GSTIN: 07AAAGM0289C1ZL

### Recipient Information:

GSTIN: NA

Name:

Address:

Taxable Value: ₹ 633.00

CGST Rate: 2.50 %

CGST Amount: ₹ 0.00

SGST/UGST Rate: 2.50 %

SGST/UGST Amount: ₹ 0.00

IGST Rate: 5.00 %

IGST Amount: ₹ 31.60

**Total Tax:** ₹ 31.60

**Place of Supply:** Madhya Pradesh

State Code/Name of Supplier: 23 / One97 Communications Ltd.

### INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt./ Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / NationalizedBank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, eAadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/ confirmed and RAC ticket passenger will appear in the chart and will be allowed to board the train.
3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
6. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
7. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on [www.irctc.com](http://www.irctc.com) E-Ticket Agent Locator
8. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit [www.irctc.co.in](http://www.irctc.co.in)
9. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
10. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
11. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in) or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
12. E-ticket cancellations are permitted through respective agent only.
13. Agent Service Charge for E-Ticket inclusive of tax (nonrefundable)

Class	Service Charge
Non-AC class	₹ 20.00 /-
AC class including FC	₹ 40.00 /-
14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations  
Contact us on: - [care@irctc.co.in](mailto:care@irctc.co.in) OR 24\*7 Hrs Customer Support at 0755-6610661, 0755-4090600