



Aradhya naidu &lt;aradhyanaidu91@gmail.com&gt;

## Bus Ticket - Amravati to Raipur on Mon, 20 Nov 2023

1 message

Paytm <no-reply@paytm.com>  
To: aradhyanaidu91@gmail.com

Sun, Nov 19, 2023 at 5:22 PM

For Assistance Operator Contact:

73783-11011

PNR

302181274-671197

Ticket ID

231U50R

Order ID

22431965806

Departure

AMRAVATI

7:30 PM, Mon, 20 Nov 2023



Arrival

RAIPUR

8:15 AM, Tue, 21 Nov 2023

 Bus Operator Name  
Payal Travels

Driver Contact &amp; Vehicle Number

You will get the driver contact number and vehicle number 30 mins to 1 hour before departure

Boarding Point

Royal travels  
Royal Travels Power House Hotel White Castel, Nagpur  
Road By-Pass Wel Come Point Amravati, Near wel come point hotel white castel hotel whw

Dropping Point

Pachpedi Naka  
Pachpedi Naka

Reporting Time

7:15 PM

Boarding Time

7:30 PM

### Traveller Details

1. Aradhya Naidu

Male

Seat No: L1

### Fare & Payment Details

Base Fare (1 Traveller):

₹ 950

Paytm Discount :

- ₹ 30

Operator GST :

₹ 47.5

Total Amount Paid :

₹ 967.5

Promo Applied

RIDEBACK

### Book State Road Transport Buses With Us



APSRTC



GSRTC



MSRTC



TNSRTC



RSRTC



GSRTC

**Cancellation Policy:**

- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 7:30 PM

| Time of Cancellation                                 | Refund percentage | Refund Amount  |
|--|-------------------|----------------|
| Between Sun, 20 Nov 7:30 PM and Sun, 19 Nov 7:29 PM  | 90%               | ₹ 897.75       |
| Between Sun, 19 Nov 7:30 PM and Mon, 20 Nov 7:29 AM  | 50%               | ₹ 498.75       |
| Between Mon, 20 Nov 7:30 AM and Mon, 20 Nov 11:29 AM | 25%               | ₹ 249.38       |
| Between Mon, 20 Nov 11:30 AM and Mon, 20 Nov 3:29 PM | 20%               | ₹ 199.50       |
| Non refundable After Mon, 20 Nov 3:30 PM             | Non-refundable    | Non-refundable |

**Terms and Conditions:**

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's network of bus operators.

- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.
- Child Policy:** It is mandatory for children above the age of 3 years to have a bus ticket unless the bus operator specifies otherwise in their terms and conditions.
- Luggage Policy:** A passenger may carry up to 20 kilograms of luggage. In the event the passenger carries additional luggage than what is specified above, the bus operator may charge as per his Policy.
- Pet Policy:** Pets are not allowed.
- Liquor Policy:** Carrying or consuming liquor inside the bus is strictly prohibited. Bus Operators reserve the right to deboard drunk passengers. In such scenarios, a refund is not applicable.
- Any transaction outside of Paytm that happens between the operator and passenger is not Paytm's responsibility.

**Paytm is not responsible for:**

- The bus operators expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

**For Assistance :****Operator Contact**

Contact for travel-related details like driver's contact and vehicle details

[73783-11011](tel:73783-11011)

**Paytm Helpline**

Contact for booking-related, refund-related, cancellation-related, or any other issues

[0120 4880880 \(24x7\)](tel:0120-4880880)

**24x7 Paytm Care**

Avail our 24x7 Paytm Help Section to get all your queries resolved quickly

[Click here](#)

