



santhosh kumar <santhoshvinitha007@gmail.com>

redBus Ticket - TSCC62443616

1 message

redBus <no-reply@redbus.in>
To: santhoshvinitha007@gmail.com

Thu, Nov 16, 2023 at 6:28 PM

redBus Ticket Information**Pondicherry-Chennai on Thursday, November
16, 2023**Ticket Number: **TSCC62443616** | PNR No: **2673164**

Hey santhosh kumar,

**Hurray!! You have saved Rs 38.00
on this booking**

redDeals	₹ 38.00

TOTAL SAVINGS	₹ 38.00

Ticket Details

Journey Date and Time

16/11/2023, 07:00 PM

Travels

NueGo
Electric A/C Seater (2+2)
18002679001

Ticket Price

Rs. 440.00
(inclusive of GST)

Boarding Point

Pondicherry
Pondicherry
Shree Sai Ram Travels, 248,
[Maraimalai Adigal Salai](#), Opp The
Chennai Silks,
Landmark: Shree Sai Ram Travels
18002679001
18002679001

Dropping Point

Chennai
Ekatuthangal Bus Stop
DROPPING DATE & TIME:
16/11/2023, 10:25 PM

Passenger Details

Seat no



santhosh kumar
50Yrs, MALE

5D



You have unlocked a **Return Trip Offer**

Flat 10% off on return trip.



Chennai → Pondicherry



NueGo



Book for travel on or before **01-Dec-2023**

BOOK NOW WITH THE OFFER

Validity: You can get this offer till **01-Dec-2023**

redBus Assurance Program



You're now protected under redBus Assurance Program



Upto 500rs

extra refund on ticket price if the bus is cancelled.



Upto 75,000

In the event of accidental hospitalisation.



Upto 5 Lakh

In case of death/ PTD/PPD.

Date change

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your convenience.

Date change time and charges for this operator is shown below.

Time	Charges
Date change allowed till 16 Nov 2023 06:00:00 PM (1 hours before departure)	FREE

Note: Rescheduling a ticket can be availed only once per booking, if applicable. Once the travel date change option is availed, the ticket cannot be further cancelled.

How to Change the journey date of your ticket in redbus app

Go to my bookings, choose the journey & change date



Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 16th Nov 07:00 AM	Rs. 0(0%)
After 16th Nov 07:00 AM & Before 16th Nov 06:00 PM	Rs. 53.2(14%)
After 16th Nov 06:00 PM & Before 16th Nov 07:00 PM	Rs. 190.0(50%)

- Cancellation charges are computed on per seat basis.
- For Group bookings, cancellation of individual seats is not allowed.
- Note: Cancellation charges mentioned above are excluding GST.

How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket



Need help? **redBuddy** is here for you!



24x7 support



Quick Resolution



Multilingual

CHAT WITH REDBUDDY

Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.

View Guidelines: <https://bit.ly/redbus-guidelines>

Terms and conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

3. Passengers are required to furnish the following at the time of boarding the bus:

- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
- (2) A valid identity proof

Failing to do so, they may not be allowed to board the bus.

4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
7. Grievances and claims related to the bus journey should to be reported to redBus support team within 7 days of your Travel date.
8. Please note the following regarding the luggage policy for your journey:
 - (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
 - (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
 - (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
9. Cancellation of this ticket is **NOT** allowed after bus departure time.

Note Regarding Tax Invoice

The tax invoice for this booking will be issued by the Bus Operator. This Bus Operator works on an aggregator model and qualifies as an e-commerce operator. Hence, the tax invoice for this booking as per the requirements of section 9(5) of the CGST Act will be issued by the Bus Operator to you.