



redBus Ticket Information  
Gorakhpur (uttar pradesh)-Delhi on Sunday,  
February 11, 2024



Ticket Number: TT3C35205619 | PNR No: 887337

Hey DHANANJAY,

Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Gorakhpur (uttar pradesh) to Delhi on Sunday, February 11, 2024

### Ticket Details

Journey Date and Time

**11/02/2024, 04:40 PM**



Travels



**Gola Bus Service**

VE A/C Sleeper (2+1)

**9315231532**

Ticket Price



**Rs. 1922.95**

(inclusive of GST)

Boarding Point



**Gorakhpur (uttar pradesh)**

Naushad Chowk

Naushad Chowk , Jagdamba Petrol Pump , Near Mahindra Showroom ,UP Google Map Link

Landmark: Naushad Chowk , Jagdamba Petrol Pump , Near Mahindra Showroom ,Up Google Map Link :

**9315231532 9129303323 8383807602**

**9315231532 9129303323 8383807602**

Dropping Point



**Delhi**

Akshardham Bus Stand , Opp Akshardham Metro Station

DROPPING DATE & TIME:

**12/02/2024, 06:10 AM**

Rest stop Details



**Hotel Rohedoi**

Arrives at: **12:30 AM** Stops for : **30 mins**

Passenger Details



**DHANANJAY**

30Yrs, MALE

Seat no

**UM**

## Congrats on booking a Primo bus!

Enjoy top rated features



Punctual



Clean



Comfortable

## redBus Assurance Program

You're now protected under redBus Assurance Program



**Upto 500rs**

extra refund on ticket price if the bus is cancelled.



**Upto 75,000**

In the event of accidental hospitalisation.



**Upto 5 Lakh**

In case of death/ PTD/PPD.

## This bus is covered under FlexiTicket

- Change your travel date for free up to 8 hours before the departure.
- Get min 50% refund if you cancel atleast 12 hour before the departure.

### Date change

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your convenience.

Date change time and charges for this operator is shown below.

**Time**

**Charges**

Date change allowed till **11 Feb 2024 08:40:00 AM**  
(8 hours before departure)

**FREE**

**Note:** Rescheduling a ticket can be availed only once per booking, if applicable. Once the travel date change option is availed, the ticket cannot be further cancelled.

#### How to Change the journey date of your ticket in redbus app

Go to my bookings, choose the journey & change date



## Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 4th Feb 04:40 PM	Rs. 179.9(10%)
After 4th Feb 04:40 PM & Before 9th Feb 04:40 PM	Rs. 179.9(10%)
After 9th Feb 04:40 PM & Before 10th Feb 04:40 PM	Rs. 323.82(18%)
After 10th Feb 04:40 PM & Before 11th Feb 04:40 AM	Rs. 719.6(40%)
After 11th Feb 04:40 AM & Before 11th Feb 10:40 AM	Rs. 1079.4(60%)
After 11th Feb 10:40 AM & Before 11th Feb 01:40 PM	Rs. 1799.0(100%)

- Cancellation charges are computed on per seat basis.
- For Group bookings, cancellation of individual seats is not allowed.
- Note: Cancellation charges mentioned above are excluding GST.

### How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket

## Booking Policies



### Child passenger policy

Children above the age of 6 will need a ticket



### Luggage policy

2 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable

Excess baggage over 10 kgs per passenger will be chargeable



### Pets Policy

Pets are not allowed



Need help? **redBuddy** is here for you!

24x7 support

Quick Resolution

Multilingual

CHAT WITH REDBUDDY

## Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.

View Guidelines: <https://bit.ly/redbus-guidelines>

## Terms and conditions

1. redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

### redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

### redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
  - (2) The bus operator's employees being rude.
  - (3) The bus operator's bus seats etc not being up to the customer's expectation.
  - (4) The bus operator canceling the trip due to unavoidable reasons.
  - (5) The baggage of the customer getting lost / stolen / damaged.
  - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
  - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
  - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
3. Passengers are required to furnish the following at the time of boarding the bus:
- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
  - (2) A valid identity proof
- Failing to do so, they may not be allowed to board the bus.
4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [www.redBus.in](http://www.redBus.in)
7. Grievances and claims related to the bus journey should to be reported to redBus support team within 7 days of your Travel date.
8. Cancellation of this ticket is **NOT** allowed after bus departure time.