



# redBus Ticket Information

Indore-Pune on Saturday, April 27, 2024



Ticket Number: TT5T61701820 | PNR No: 183761806

Hey mahendra kumar gautam,



### Save paper, save environment

redBus Users save on average 450 trees every month by not printing the ticket.

Current redBus wallet balance



## Ticket Details

Journey Date and Time

27/04/2024, 08:00 PM



Travels

**Raj Ratan Tours And Travels**  
Volvo 9600 Multi-Axle A/C Sleeper (2+1)

Ticket Price

**Rs. 2435.95**  
(inclusive of GST)

Boarding Point

**Indore**  
Vijay Nagar near Hotel Galaxy Park (Raj Ratan Office)  
Behind Sayaji, in front of Vrindavan Lawns, Sayaji Club Road, Scheme No. 54, Maguda Nagar.  
Landmark: Meghdoot Tower Near Girdhar Mahal  
**9644401514/ 9644412555/ 9644481555**  
**9644401514/ 9644412555/ 9644481555**

Dropping Point

**Pune**  
Viman Nagar-(S.R Travels)  
DROPPING DATE & TIME:  
**28/04/2024, 09:35 AM**

Rest stop Details

**New Akshay Family Restaurant**  
Arrives at: 06:15 AM Stops for : 15 mins

**Hotel Foodie**  
Arrives at: 11:00 PM Stops for : 25 mins

Passenger Details

**mahendra kumar gautam**  
36Yrs, MALE

Seat no

**22U**

## Congrats on booking a Primo bus!

Enjoy top rated features



**Punctual**



**Clean**



**Comfortable**

## redBus Assurance Program

You're now protected under redBus Assurance Program



**Upto 500rs**

extra refund on ticket price if the bus is cancelled.



**Upto 75,000**

In the event of accidental hospitalisation.



**Upto 5 Lakh**

In case of death/ PTD/PPD.



## Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 24th Apr 08:00 PM	<b>Rs. 459.8</b> (20%)
After 24th Apr 08:00 PM & Before 25th Apr 08:00 PM	<b>Rs. 689.7</b> (30%)
After 25th Apr 08:00 PM & Before 26th Apr 08:00 PM	<b>Rs. 1149.5</b> (50%)
After 26th Apr 08:00 PM & Before 27th Apr 08:00 AM	<b>Rs. 1724.25</b> (75%)
After 27th Apr 08:00 AM & Before 27th Apr 07:00 PM	<b>Rs. 2184.05</b> (95%)
After 27th Apr 07:00 PM & Before 27th Apr 08:00 PM	<b>Rs. 2253.02</b> (98%)

- Cancellation charges are computed on per seat basis.
- For Group bookings, cancellation of individual seats is not allowed.
- Note: Cancellation charges mentioned above are excluding GST.

### How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket



Need help? **redBuddy** is here for you!

24x7 support

Quick Resolution

Multilingual

[CHAT WITH REDBUDDY](#)

### Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.

View Guidelines: <https://bit.ly/redbus-guidelines>

## Terms and conditions

1. redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.  
**redBus responsibilities include:**
  - (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
  - (2) Providing refund and support in the event of cancellation
  - (3) Providing customer support and information in case of any delays / inconvenience**redBus responsibilities do not include:**
  - (1) The bus operator's bus not departing / reaching on time.
  - (2) The bus operator's employees being rude.
  - (3) The bus operator's bus seats etc not being up to the customer's expectation.
  - (4) The bus operator canceling the trip due to unavoidable reasons.
  - (5) The baggage of the customer getting lost / stolen / damaged.
  - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
  - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
  - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
3. Passengers are required to furnish the following at the time of boarding the bus:
  - (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
  - (2) A valid identity proofFailing to do so, they may not be allowed to board the bus.
4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [www.redBus.in](http://www.redBus.in)
7. Grievances and claims related to the bus journey should to be reported to redBus support team within 7 days of your Travel date.
8. Please note the following regarding the luggage policy for your journey:
  - (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
  - (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
  - (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
9. Cancellation of this ticket is **NOT** allowed after bus departure time.