



Aradhya naidu <aradhyanaidu91@gmail.com>

Booking Confirmation on IRCTC, Train: 20824, 08-May-2024, SL, AK - NGP

1 message

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>
To: aradhyanaidu91@gmail.com

Mon, May 6, 2024 at 12:14 PM

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at care@irctc.co.in


IRCTC Customer Care No : 14646
IRCTC Never ask for your Personal banking information such as Debit / Credit Card Number / OTP / PIN / CVV PAN or Date of Birth or Ask to install any app for customer complaint

Ticket Confirmation

Dear ARADHYA NAIDU (User Id: ARADHYAN),

Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

| | | | | | |
|-----------------------|-----------------|--------------------------|-----------------------------|--------------------------|-------------------|
| PNR No. : | 2414338870 | Train No. / Name : | 20824 / All PURI SF EXP | Quota : | TATKAL |
| Transaction ID : | 100004965144691 | Date & Time of Booking : | 06-May-2024 12:14:28 PM HRS | Class : | SLEEPER CLASS |
| From : | AKOLA JN (AK) | Date of Journey : | 08-May-2024 | To : | NAGPUR (NGP) |
| Boarding At : | AK | Date Of Boarding : | 08-May-2024 | Scheduled Departure* : | 08-May-2024 16:15 |
| Reservation Up to : | NAGPUR (NGP) | Scheduled Arrival : | 08-May-2024 20:10 | Adult: 2 | Child: 0 |
| Passenger Mobile No : | 9827335475 | Distance : | 253KM | Insurance (No. of Png) : | 2 |

Passenger Details

| Sl. No. | Name | Age | Gender | Catering Service Option | Status | Coach | Seat / Berth / WL No |
|---------|---------------|-----|--------|-------------------------|--------|-------|----------------------|
| 1 | ARADHYA NAIDU | 33 | Male | N/A | CNF | S5 | 16 |
| 2 | ATGARVA JANAI | 29 | Male | N/A | CNF | S6 | 2 |

Fare Details (Inclusive of GST)

| Ticket Fare | Convenience Fee | Travel Insurance Premium | Total Fare |
|-------------|-----------------|--------------------------|--------------|
| Rs. 850.00 | Rs. 11.80 | Rs. 0.90 | Rs. 862.70 * |

* Payment Gateway charges as applicable.

**Must Read**

- Please take a screenshot of ERS i.e. Virtual Reservation Message (VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both the SMS (or VRM) & original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#)
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

How to

- Cancel your e-ticket/ File TDR for e-ticket
- Change boarding point on e-ticket
- Change in name on a reserved ticket
- [Railway Refund Rules](#)

Customer Care

- For any further assistance, please contact us at 24*7 Hrs. Customer Support at **14646 (Language: Hindi and English)** or mail us at care@irctc.co.in.
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at www.ecatering.irctc.co.in

Please don't print unless extremely necessary.

Warm Regards,
Customer Care
Internet Ticketing
IRCTC