	Electronic Rese	rvation Slip (ERS) - Normal User			
States St	oibibo			IRCT	
Booked From		Boarding At		То	
NSC BOSE ITWARI (NITR) Start Date* 11 Jun 2024		NSC BOSE ITWARI (NITR) Departure* 23:55 11 Jun 2024		RAIPUR JN (R) Arrival* 05:00 12 Jun 2024	
PNR 6436863357		Train No./Name 18240 / SHIVNATH EXPRES		Class AC 3 TIER	
Quota General		Distance 299 kms		Booking Date 5-Jun-2024 22:37:55	
Passenger Details					
¢ Name	Age	Gender	Booking Status	Current Status	
. Shishir Bhoite	51	Male	CNF/B1/34/MB	CNF/B1/34/MB	
. Ganesh Aamle	52	Male	CNF/B1/33/LB	CNF/B1/33/LB	
P ayment Details		1010.0			
RCTC Convenience Fee (Incl. of GST)		35.4			
ravel Insurance Premium (Incl. of GST)		. 0.9			
Agent Service Charge		39.7			
PG Charge		0.0			
otal Fare (all inclusive)		1086.0			
PG Charges as applicable (Additional)					
RCTC Convenience Fee is charged per e-ticket i				4- 400	
The printed Departure and Arrival Times are liab This ticket is booked on a personal User ID, its sal		· · · · · · · · · · · · · · · · · · ·	n Enquiry or Dial 139 or SMS RAIL	. to 139	
	ILIATES NEVER ASK FOR	YOUR PERSONA	L BANK OR SECUR		
PLEASE BE AWA	RE IF ANYONE IS ASKI	NG FOR YOUR A		www.irctc.co.in 100	
Indian Railways GST Details:	D024642696225744				
	PS24643686335711	Address:	inulari i	Railways New Delhi	

Supplier	Information:
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SAC Code:

996421

GSTIN:

07AAAGM0289C1ZL

Recipient Information:

GSTIN:

Name:	Shishir	Address:	
Taxable Value:	962.0		
CGST Rate:	2.5	CGST Amount:	0
SGST/UGST Rate:	2.5	SGST/UGST Amount:	0
IGST Rate:	5.0	IGST Amount:	48
Total Tax:	48.0		
Place of Supply: Maharashtra(27)	State Name/Code of Supplier: Maharashtra		

INSTRUCTIONS:

- 1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card 'Aadhaar', m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the 'Issued Document' section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in 'Uploaded Document' section will not be considered as a valid proof of identity).
- 2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount atier deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart and will be allowed to board the train.

- 3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
- 4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
- 5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- 6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
- 7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding /destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
- 8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option
- 9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
- 10. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
- 11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
- 12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
- 14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.

Contact us on: - care@irctc.co.in OR 24*7 Hrs Customer Support at 14646 OR 0755-6610661, 0755-4090600