



Board the bus with mobile e-ticket

Booking Details					
From:	Pondicherry	Bus Operator:	NueGo	Ticket Number:	6133017(Operator PNR: B9J3MNSP)
To:	Chennai	Bus Type:	A/c-seater	MakeMyTrip Bus ID:	NU712451095406418
Boarding Date and Time:	01-Oct-2024 15:00	Passengers:	1	Total Fare:	405.0
Passenger Details					
S.No	Name	Seat	Seat Type		
1	Mr. Santhosh Kumar	6A	Seater		

Boarding and Drop Point Details	
Boarding Point:	Pondicherry Bus Stand
Address:	Majestic Travels, 248, Maraimalai Adigal Salai, Opp The Chennai Silks, Landmark: Majestic Travels
Landmark:	
Drop Point:	Ekatuthangal Bus Stop
Drop point Address:	Ekatuthangal Bus Stop
Bus Operator Contact Number:	18002679001
(Please use the Ticket Number : 6133017(Operator PNR:6133017,) as reference for interaction with the bus operator)	

Online Cancellation and Rules	
Cancellation time	Cancellation charges
Till 03:00 PM on 30 Sep	Rs. 61.54
Between 03:00 PM on 30 Sep - 03:00 AM on 01 Oct	Rs. 101.36
Between 03:00 AM on 01 Oct - 11:00 AM on 01 Oct	Rs. 202.72
Between 11:00 AM on 01 Oct - 03:00 PM on 01 Oct	Rs. 405.44

- Above penalty is calculated basis the bus scheduled start time from the first boarding point (starting point of the bus)
- The ticket cannot be cancelled after the bus departs from the first boarding point (starting point of the bus)
- Cancellation charges shown above may sometimes vary depending on the non-refundable components of the ticket fare defined by the bus operator
- **How do I cancel my ticket?**
Please go to [customer support](#) section of makemytrip.com (Top right corner on website) and proceed to cancel your ticket. You will be asked to enter booking Id and Contact number. If you are unable to cancel, Please call us at 0124-462-8765 (Standard Charges Apply)to cancel your e-ticket.
MakeMyTrip would not be able to process refunds for cancellations done directly with the bus operators.
- **This booking is not partially cancellable.**
- **How do I contact MakeMyTrip.com?**
For your boarding point or departure time queries please call NueGo directly at 18002679001.

Important Terms & Conditions

- The bus trips may be delayed, postponed or cancelled due to unavoidable reasons.
- Provision of video/air conditioning or any such other services is the responsibility of the bus operator. Any refunds/claims due to non-functioning or unavailability of these services needs to be settled directly with the service provider (the bus operator).
- In the event of cancellation of a bus/service trip, MMT liability will be limited only to the extent of refunding the sum paid by the passenger for the price of the e-ticket.
- Any grievances and claims related to the bus travel should be reported to MMT within 10 days of your travel date.
- Customers are advised to reach 15 mins before boarding time.
- Luggage policy: Each passenger is allowed to carry one bag of up to 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs. Passengers should not carry any goods like inflammable, weapons, ammunition, liquor, drugs, etc. and any other articles that are prohibited under law. Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- **Please Note: It is mandatory to follow the travel guidelines of your source and destination state for travel. View Guidelines: <https://www.makemytrip.com/promos/mysafety-state-guidelines.html>**