# Fw: Booking Confirmation on IRCTC, Train: 12006, 12-Nov-2024, CC, CDG - NDLS

From: Shubha Ray (bubai26@yahoo.co.in)

To: antata9.vivek@gmail.com

Date: Saturday 16 November, 2024 at 10:37 am IST

---- Forwarded message -----

From: Shubha Ray <bubai26@yahoo.co.in>

To: antata9.vivek@gmail.com <antata9.vivek@gmail.com> Sent: Thursday 14 November, 2024 at 10:02:47 am IST

Subject: Re: Booking Confirmation on IRCTC, Train: 12006, 12-Nov-2024, CC, CDG - NDLS

On Thursday 14 November, 2024 at 10:02:13 am IST, Shubha Ray <br/>
Shubai26@yahoo.co.in> wrote:

On Friday 8 November, 2024 at 06:34:56 pm IST, <ticketadmin@irctc.co.in> wrote:

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) Email Us at care@irctc.co.in

# IRCTC Customer Care No :

IRCTC Never ask for your Personal banking information such as Debit / Credit Card Number / OTP / PIN /CVV PAN or Date of Birth or Ask to install any app for customer complaint

# **Ticket Confirmation**



Dear SHUBHA brata RAY(User Id: bubai26),
Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

PNR No. :	2705400461	Train No. / Name :	12006 / KALKA SHTBDI EX	Quota :	GENERAL  CHAIR CAR
Transaction ID :	100005369195555	Date & Time of Booking :	08-Nov-2024 06:11:20 PM HRS	Class :	
From :	CHANDIGARH (CDG)	Date of Journey :	12-Nov-2024	То :	NEW DELHI (NDLS)
Boarding At :	CDG	Date Of Boarding :	12-Nov-2024	Scheduled Departure* :	12-Nov-2024 06:53
Reservation Up to :	NEW DELHI ( NDLS)	Scheduled Arrival :	12-Nov-2024 10:15	Adult: 1	Child: 0
Passenger Mobile No	9876144966	Distance :	266KM	Insurance (No. of Psng)	1

## **Passenger Details**

SI. No.	Name	Age	Gender	Catering Service Option	Status	Coach	Seat / Berth / WL No
1	S B RAY	50	Male	NON VEG	CNF	C4	13

# Fare Details (Inclusive of GST)

Ticket Fare	Convenience Fee	Travel Insurance Premium	Total Fare
Rs. 785.00	Rs. 35.40	Rs. 0.45	Rs. 820.85 *

<sup>\*</sup> Payment Gateway charges as applicable.

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# **Must Read**

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page . You have to carry this
  VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both theSMS(or VRM)& original ID will be examined by ticket
  checking staff on stations/trains for verification purpose. <u>List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.</u>
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

### How to

- · Cancel your e-ticket/ File TDR for e-ticket
- Change boarding point on e-ticket
- Change in name on a reserved ticket
- Railway
   Refund Rules

### **Customer Care**

- For any further assistance, please contact us at 24\*7 Hrs.Customer Support at 14646 (Language: Hindi and English) or mail us at care@irctc.co.in.
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries
  can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form
  during the transaction.

#### **Book Hotels**

Booked your train ticket, now complete it with booking the hotels on IRCTC website for a wonderful stay. "Book Now!"

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at www.ecatering.irctc.co.in

Please don't print unless extremely necessary.

Warm Regards, Customer Care Internet Ticketing IRCTC

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